

SUMMER

NEWSLETTER 2026



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www.elderpark.org

If you would like this newsletter in a different language please do not hesitate to get in touch.

میریک مطبوعہ کے لیے ہم دھرتی الیبت ویٹ سی ایچ ان او رگ عیاش نی م نابز روا یسک وک زیوات سد سا پیا رگا

Dacă doriți ca acest document să fie publicat într-o altă limbă, vă rugăm să ne contactați.

Jeśli chcesz otrzymać ten dokument w innym języku, skontaktuj się z nami.

Isabella Elder looks over Elder Park

Earlier this month the association launched our most recent mural produced by renowned artist, Rogue One to commemorate Elderpark Housing's 50th Anniversary.

On a summer's day, where it rained incessantly, the mural was opened by Ricky Bell, local councillor and Deputy Leader of Glasgow City Council. The small event had contributions from our Chief Executive Gary Dalziel and a really informative overview from Rogue One on the inspiration for the decision to use Isabella Elder for the mural.

For those that don't know the history of Isabella Elder, she was a wealthy local woman, wife of shipbuilder Sir John Elder, who after his death used her wealth for positive purposes both within Govan and beyond. Some of her legacies are Elder Park Library and Elderpark Library which she funded.

The mural itself took around five weeks to complete and the association thanks the JR Scaffolding Services who provided the scaffolding for the project. The mural contains a few key features from the image of Isabella Elder with the library in the background and the park depicted. However some of the most mentioned elements are the rose bushes and the inclusion of bees.

It is a visually striking mural and we have been blown away by the positive comments both on social media and in local conversations and would like to thank Rogue One for the amazing work he has done in creating this fantastic piece of local art for us to enjoy.



New **Strategic Plan** Launched

Earlier this year, the Management Committee approved a new five-year Strategic Plan for the period 2026-2031.

The new strategic plan sets out the association's broad plans for the next period with four key goals established. These goals seek to achieve modern and customer focused services, desirable and affordable homes, well maintained, cared for and engaged communities.



As we strive to achieve these goals it is our three strategic drivers which will support the delivery of these. The three drivers relate to employing and developing the best people, achieving the best possible performance across all areas of our business and working continuously to develop effective partnerships which can benefit our tenants, the local community and the organisation.

A Strategic Plan is just a plan, and while it doesn't seek to set out the specific detail of how the association will try to achieve our goals and strategic drivers it does provide some expectations around what success should look like over the five year period whether that be improving and investing in existing homes, providing greater customer service including increasing digital methods, creating partnerships with local organisations and making the best use of the rental income you provide us with.

As a local Charity all of our income is used to try and achieve these outcomes, and the Strategic Plan is a way of articulating what the expectations and ambitions are for the next five years.

One of the other areas within the Strategic Plan are our values which remain the same as our previous plan which were **caring, fair, reliable, adaptable** and **open**. In our most recent tenant's satisfaction survey nine out of ten tenants felt we the association displayed these values within our work and we will continue to place a focus on our values in the delivery of this new plan.



New Homes at Nimmo Drive almost ready!

Work is nearing completion on the 43 new flats being built at Nimmo Drive on the site of the former Elderpark Community Centre and MacVent.

The contractor JR Group, is expected to hand over the properties to Elderpark Housing during August, and we will be beginning the allocation process throughout July.

The homes are a mixture of 2 & 3 bedroom properties with an additional 4 bedroom property, some of which are wheelchair adapted on the ground floor.

To comply with current planning guidelines the flats will have a range of features including a sprinkler system, an air-exhaust heating system and a lift within the block.

Our Chief Executive, Gary Dalziel said, "We are excited to see these homes nearing completion and they look of a high quality. We fully understand the need for more new homes in Govan and these, together with other projects across the community, will help reduce the number of new homes needed."

The project is funded by a combination of money from the Scottish Government and Elderpark Housing with the contractor for the project, the JR Group.



Doors Open Weekend

Step Inside **150 Years** of History

We're delighted to be taking part in this year's **Doors Open Weekend** on **Saturday 19th and Sunday 20th September**, and this year is especially significant for us.

Our office building, formerly the **Hills Trust School**, is celebrating an incredible **150 years**, offering a unique opportunity to reflect on its rich heritage and lasting connection to the community.

Visitors are warmly invited to come along and discover how this historic school building has been thoughtfully transformed into the modern office space it is today. You'll have the chance to explore the building, learn about its past, and see first-hand how its character has been preserved while adapting to contemporary use.

We will be in touch with tenants nearer the time with details of how to book a slot.

**DOORS
OPEN
DAYS** 2026

Hills Trust Building – The History

Born in Govan, merchant Abraham Hill made his fortune in Wolverhampton before leaving a lasting legacy for his home community. In 1757, he donated £200 to establish a trust that purchased land around Govan Parish. The income generated was used to support the headmaster of Govan Parish School and provide education for children from some of the area's poorest families. By 1872, the trust was helping up to 70 pupils.

In 1875, architects Baird & Thomson were commissioned to design the Abraham Hill Trust School, which was managed jointly by the trustees and the Govan School Board. As educational needs changed, pupils later moved to a new school on Nethan Street and the building was repurposed as a community centre.

After a period of dereliction, the historic building was transformed in 2021 into the headquarters of Elderpark Housing Association. Supported by Glasgow City Council, the Heritage Lottery Fund and Historic Environment Scotland, the redevelopment carefully preserved the building's original character while creating a modern, accessible workspace, ensuring it continues to serve the community for generations to come.

Staffing Updates - A warm welcome to:

Hayley Brannigan, Customer Services Advisor (Assets)

"I'm excited to have recently joined the Assets team at Elderpark Housing Association. I come from a background in the hospitality industry and have many years' experience in customer services. I'm looking forward to contributing to the important work we do in supporting residents and the community. I'm delighted to be part of the organisation and look forward to getting to know everyone over the coming months."

William Hunter, Asset Manager

"I joined Elderpark in May and my role is all about looking after our homes – planning investment, overseeing improvements and making sure our properties remain safe, well-maintained and fit for the future."

I've worked in housing since 1996 and, over that time, I've taken on a range of roles which have given me a strong understanding of the sector and the services we provide. I also previously worked in Govan, so I'm familiar with the area and the priorities of our residents. I'm keen to hear your views on the services we provide and to use your feedback to help shape how we improve things going forward."

Juliet Kwofie, Career Ready Placement

We are delighted to welcome Juliet to our team as part of her Career Ready Placement, which began on 22nd June and will run until mid-July. Juliet has spent her first week with our Corporate team, gaining valuable insight into how this area supports the wider organisation. In the coming weeks, she will also spend time with our Housing and Assets teams, giving her a broader understanding and a real flavour of the diverse career opportunities available within housing. We hope Juliet enjoys her time with us and wish her every success during her placement.

And a **fond farewell** to:

Beth Parry, Customer Service Advisor

Beth has been a friendly and valued member of our Customer Services team over the past six months. During her time at Elderpark Housing, Beth has enjoyed her role and developed a range of skills and experience. We are pleased that this has helped her to secure a promoted position with another Housing Association. We thank Beth for her contribution and wish her every success in her new role.

Gary Stapleton, Asset Manager

We said a fond farewell to Gary in March, after he kindly re-joined the organisation on several occasions over the past few years to support us. Coming out of retirement to cover a number of vacant posts, Gary's experience and commitment have been greatly appreciated by colleagues across the organisation. He has now officially retired and is enjoying some well-deserved time with his family and his beloved dog, Seb. We thank Gary for his valued contribution and wish him a long, happy, and relaxing retirement.

Management Committee Updates

We are delighted to welcome 7 new members to our Management Committee in recent months following our recruitment campaign.

Our new Management Committee Members have all got an interest in supporting social housing or experience living or working in Govan and the local area. They will now undertake induction training to support them in their new roles overseeing the work of Elderpark Housing.

If you would like to learn more about the role of Committee Members and consider becoming part of the team, please contact our Corporate team for more information and an informal chat on corporate@elderpark.org. Committee Members do not have to have a set experience and will be supported throughout their role. All that is required is:

- an interest in supporting the work of Elderpark Housing.
- curiosity and willingness to ask questions.
- and a commitment to learn in the role.

Become a **member** and join us at the **AGM!**

Our next Annual General Meeting will take place on **Wednesday 23rd September**, and is only open to shareholding members of Elderpark Housing Association. If you would like to become a member and join us, please contact the corporate team on corporate@elderpark.org by **31st July 2026**.



Video doorbells and **privacy** laws

Video doorbells have become a common household appliance that allows residents to remotely monitor callers to their home and avoid missing that all-important parcel. Elderpark Housing do not require residents to seek permission to install video doorbells, but there are some important things to consider if you have one or are thinking about purchasing one.

Installing a video doorbell comes with responsibilities around the videos (data) that they capture, which makes you a data controller under the UK General Data Protection Regulations (GDPR) and the Data Protection Act 2018.

In order to comply with this legislation, owners of video doorbells must:

- Display adequate signage to notify people they may be recorded.
- Limit the data you capture by changing settings to ensure that recording is only triggered by motion sensor or set up privacy windows if the camera captures a wide area. Audio recording is highly intrusive and should be avoided if possible.
- Delete data as soon as it is no longer useful and do not keep for unnecessarily long periods of time.
- Be prepared to accommodate requests from data subjects (people captured by your video doorbell) to see images you have captured of them.

If you are unhappy about a neighbour's recording device, you may wish to discuss it with them to see what limits they have in place. They might not be capturing as much information as you think they are.

If you cannot resolve the matter, you may contact the Information Commissioners Office with your concerns. For more information, visit the **ICO website**.



Battery Safety Information – The do's and don't's

Glasgow City Council and Scottish Fire and Rescue are urging all residents to **dispose of batteries safely and responsibly** to help prevent fires and protect people, property and waste services.

Did you know?

- Batteries, vapes and electrical devices are linked to around **1,200 fires each year in UK refuse vehicles and waste sites**.
- **Lithium-ion batteries** (found in phones, laptops, vapes, headphones and more) are a particular risk, as they can **ignite if crushed or damaged** during waste collection.
- In Glasgow, battery fires have caused **bin lorry fires and major disruptions**, putting workers and the public at risk.

What NOT to do

Do NOT put batteries or vapes in:

- Household bins
- Recycling bins
- Street litter bins

These items can easily be crushed and cause fires in collection vehicles or waste facilities.

What you SHOULD do

Always recycle batteries and electrical items at a **dedicated recycling point**, these can be found in supermarkets and shops that sell batteries, electrical retailers and council household waste and recycling centres.

Safe Vape disposal

Never bin vapes or e-cigarettes. Take them to:

- Retailers take-back schemes
- Designated recycling points
- Household recycling centres

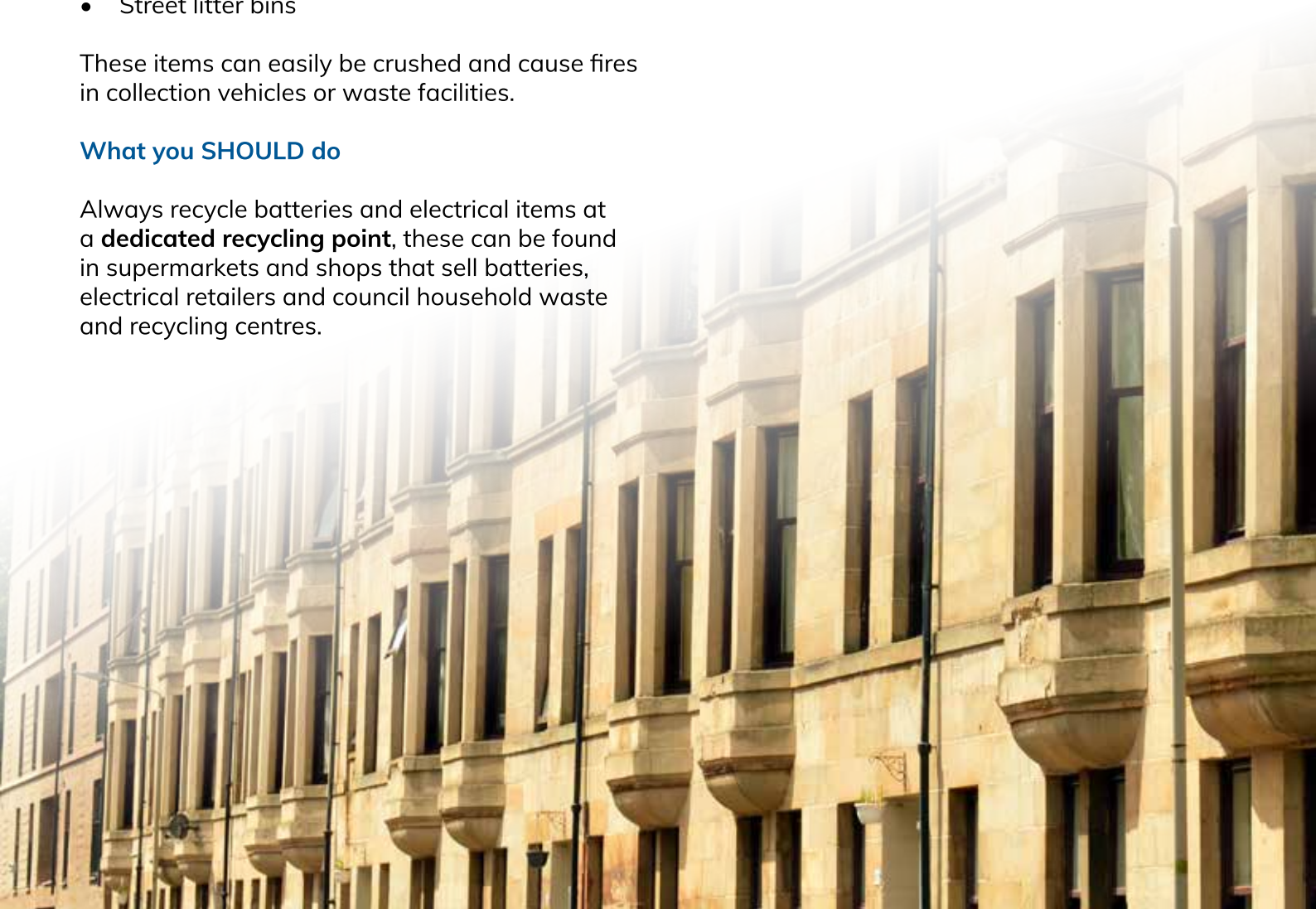
For safe storage at home before recycling

- Keep batteries in a **dry place at room temperature**
- Avoid **heat, sunlight or damage**
- Follow manufacturer instructions for safe storage

You can find more information at:

- Glasgow battery recycling campaign
- Take Charge Glasgow guidance

By taking a few simple steps, residents can help **prevent fires, protect waste workers and keep Glasgow safe**.



GARDENING Competition

Show Us Your Green Space!

Do you take pride in your garden, window boxes, or indoor jungle? We'd love to see it!

We're excited to launch our Garden Competition and everyone can get involved. Whether you have a full garden, a shared back court, or just a collection of houseplants, your space counts!

How to enter: Simply send us photos of your garden, back court, balcony, or indoor plants, along with your name and contact details to corporate@elderpark.org before 31st August 2026.

Let your creativity bloom and inspire others in our community. No space is too small — it's all about the care and creativity you put into it!

2 winners will receive a £50 Garden Centre Voucher

**We can't wait to see
your green spaces!**



Colouring Competition Lady Isabella Elder Mural

We're delighted to invite all young artists to take part in our Lady Isabella Elder Colouring Competition!

Inspired by our beautiful mural, this is a wonderful opportunity for children to get creative, have fun, and learn about the inspiring Isabella Elder, a remarkable figure in our community's history.

Whether you love bright colours, careful shading, or adding your own creative flair, we can't wait to see your masterpieces!

How to Enter

Pick up your colouring sheet from the office.

Get creative and colour in the mural design however you like.

Make sure your name and contact details are clearly written on your entry.

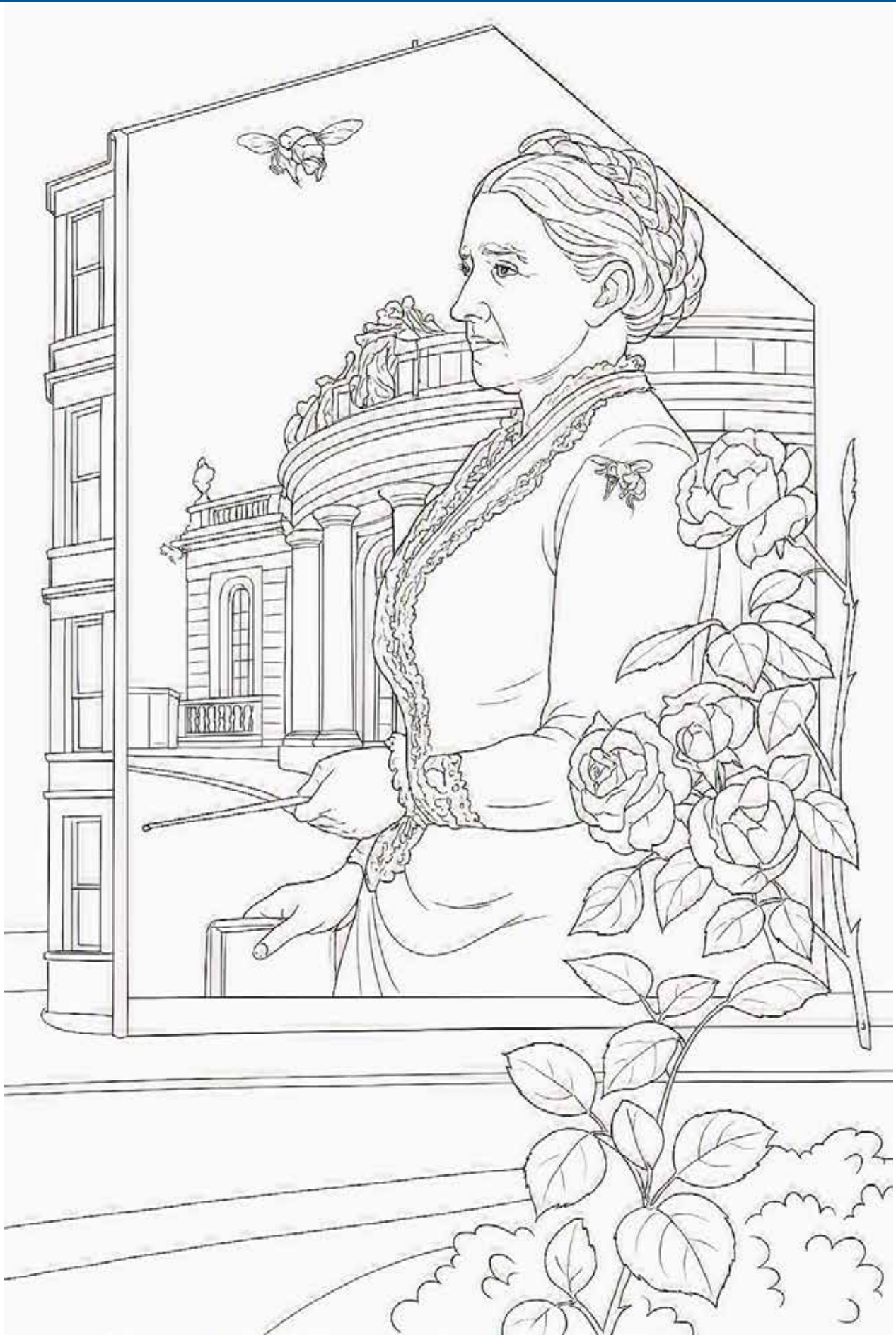
Closing date: 31st August

Return your completed entry to the office **before the deadline.**

Who Can Enter

This competition is open to children of all ages
Winner receives a £25 Argos voucher.





Name: _____ Age: _____

Contact number _____

Housing News

Anti Social Behaviour (ASB)

We understand that neighbour disputes can be frustrating. While we take anti-social behaviour (ASB) seriously, not every issue is classed as ASB. This guide explains what we can help with and what is outside our remit.

Anti-social behaviour (ASB) is behaviour that causes alarm, harassment, or distress to others and goes beyond normal day-to-day neighbour issues or minor annoyances.

To support our new policy, we are reviewing our procedures to clearly set out the services we can provide and how we respond to anti-social behaviour (ASB) and lower-level neighbour issues. The review will reflect best practice, legal requirements, and tenant feedback.

Our aim is to provide a consistent, high-quality service. While we will always work to address concerns appropriately, we will clearly explain our decisions where the outcome may not meet expectations.

ASB we can help with?

We can investigate serious and persistent issues such as:

- Drug dealing or using a property to cultivate drugs.
- Threats of violence, assault or other criminal behaviour.
- Hate crime, racial harassment, serious harassment and sectarianism.
- Aggressive, intimidating or abusive behaviour.
- Vandalism or serious damage to property.
- Frequent disturbances and persistent excessive noise.
- Failing to control visitors to a property.

Where appropriate, we work closely with partner agencies such as Police Scotland to investigate and address these issues.

Concerns about suspected drug misuse should be reported directly to Police Scotland.

Information we need to help us investigate?

Evidence is often essential when investigating reports of ASB and keeping a record helps us assess concerns and determine what action may be available. The more detailed information we receive, the better we can investigate your concerns.

Useful information includes:

- **Dates and times incidents occur.**
- **Details of what has happened.**
- **Information about who was involved.**
- **Police incident or crime reference numbers (where applicable).**
- **Noise app recordings where applicable.**

We will discuss this with you as part of an agreed action plan on how we will investigate your complaint of antisocial behaviour.

We can't always take immediate action

We must gather evidence and follow legal procedures before taking enforcement action. This means investigations can sometimes take time, even when concerns are genuine.

In many cases:

- **We need evidence that the behaviour is serious, persistent or recurring.**
- **We may need information from partner agencies such as Police Scotland.**
- **The law requires us to act fairly, reasonably and proportionately.**



**POLICE
SCOTLAND**
Keeping people safe
POILEAS ALBA

Housing News

Reporting ASB Anonymously

Anonymous reports can sometimes limit the action we are able to take because we may be unable to gather supporting evidence or contact witnesses. However you can raise concerns confidentially and if you have concerns about this, please speak to your Housing Officer who will discuss the options available.

When Should I Contact the Police?

If a crime is being committed, someone feels unsafe, or there is an immediate threat to a person or property, you should contact Police Scotland immediately.

**Police Scotland
(non-emergency): 101**

**Emergency Services:
999** (if someone is in
immediate danger)

Housing Team: 0141 440 2244
for advice, support or to report concerns

NHS 24: 111 for health
or wellbeing support

Mediation Services: 0800 027 3901
or speak to us about arranging a referral



What Isn't Classed as ASB?

Not all neighbour disputes are anti-social behaviour (ASB). Some issues are considered everyday living noise, lifestyle differences, or civil disputes and do not normally meet the threshold for ASB. These include:

- **Cooking smells and odours from neighbouring properties.**
- **Disputes over washing lines or garden boundaries.**
- **Low-level household noise such as walking on floorboards.**
- **Dogs barking unless enforcement action has been taken by the relevant authority.**
- **Vehicle nuisance unless penalties or enforcement action have been applied.**
- **Social media disputes unless police action is underway.**
- **Nuisance phone calls.**
- **Children playing, including balls going into gardens or snowball play.**
- **People staring, glaring or making hand gestures.**

Everyone has the right to enjoy their home. Normal household activities such as children playing, vacuuming, doors closing, appliances being used or people moving around their property are not usually considered ASB. We are more likely to investigate noise where it is persistent, excessive or unreasonable. Sometimes a polite conversation with your neighbour can resolve minor issues quickly and prevent misunderstandings from escalating.

However, if you feel unsafe, intimidated or threatened, you should not approach your neighbour and should report the matter to us or Police Scotland as appropriate.

In cases where we cannot take formal ASB action, we can still offer practical advice, signpost residents to appropriate support services and make referrals for mediation where suitable. Many neighbour disputes can be successfully resolved through communication and mediation.

Working Together

By working together and understanding what constitutes anti-social behaviour, we can help keep our communities safe, respectful and welcoming for everyone.

Housing News

The Noise App

The Noise App is a simple and secure mobile phone app that allows tenants to record and report noise disturbances as they happen. It provides clear, real-time evidence which helps us understand and respond to issues more effectively. Sometimes noise problems can be difficult to evidence or investigate, especially if they happen outside office hours.

The Noise App helps by capturing live recordings of noise disturbances, provides time and date evidence and allows you to report issues quickly and easily. It also helps us to take fair and informed action.



When might you use it?

You can use the Noise App to report ongoing or serious noise issues such as:

- Loud music or parties late at night.
- Repeated shouting, arguments, or disturbances.
- Persistent banging, DIY or other disruptive noise.
- Noise that is affecting your sleep, wellbeing, or ability to enjoy your home.

The app should only be used where noise is **unreasonable or persistent**, rather than everyday living noise. Reports are reviewed by our housing team and used alongside other information to decide next steps. Please do not put yourself at risk when recording noise, your safety and wellbeing are our priority.

Using the Noise App helps us to respond more quickly to noise complaints, build accurate evidence where action is required and promote a respectful and peaceful living environment for everyone.

The guide on our **website** will help you to set up the Noise App, or contact your Housing Officer **0141 440 2244**, who will be happy to help you with this.



Housing News

Important Upcoming Changes to Scottish Housing Law

We want to keep you informed about upcoming changes to Scottish housing law that will affect Scottish secure and short Scottish secure tenants later in 2026.

There is **nothing you need to do right now**, but it's important to be aware of what's changing and where to get support if needed.

Key Dates

1 August 2026 – Main changes come into force

6 October 2026 – Additional changes expected

Updated Tenancy Agreements

The Scottish Government has introduced new model tenancy agreements from 1 August 2026 to reflect changes in the law relating to **domestic abuse, tenancy rights, and repairs**. Your current agreement will not automatically change as a result of these updates. If any changes or new agreements apply to your tenancy we will contact you directly with further information.

Stronger Protections for Victims of Domestic Abuse

From **1 August 2026**, new legal powers will help protect tenants experiencing domestic abuse.

- Landlords may apply to the **court to remove an abusive tenant** from a tenancy.
- The tenancy could then be **transferred to the victim-survivor**, allowing them to remain in their home.
- Each case will be handled **sensitively and confidentially**, with support services involved where appropriate.

If you are affected by domestic abuse email: housing@elderpark.org or call **0141 440 2244**. In an emergency, contact **police** or **emergency services**.

Other Key Changes from 1 August 2026

Succession Rights

The qualifying period to take over a tenancy after a tenant dies is reducing from **12 months to 6 months**. Other rules will still apply (e.g. relationship to the tenant, main home status)

Rent Increase Notices

Rent increase notices may be issued **by email (in some cases)**. You will still receive the required notice period and full details of any proposed increase.

Keeping Pets

Tenants will have the right to request permission to keep a pet in writing. We will respond to these requests within one month and will not unreasonably refuse permission. If a request cannot be approved, we will explain the reasons for our decision and outline any conditions that may apply.

More Changes to Come

Further updates from the Housing (Scotland) Act 2025 are expected, including:

- Homelessness prevention measures.
- Changes to repossession processes.
- Additional tenant protections.

We will keep you informed as these changes are confirmed.

The changes are designed to **strengthen tenant rights and protections**. No action is required at this stage, and your current tenancy conditions will remain in place until any future changes come into effect. If you would like more information contact housing@elderpark.org or call us on **0141 440 2244**.

You can also seek independent advice from organisations such as Shelter Scotland, Citizens Advice, or a solicitor or other advice agency. Further information about these services and sources of support is available on the Your Tenancy page of our website.

Housing News

Energy Price Cap Increase from 1st July

From the 1st of July the energy price cap is set to increase by 13%, meaning many households may see a rise in their energy bills. This change will particularly affect those on a standard variable tariff. As the price cap limits the cost per unit of energy rather than your total bill, how much you pay will still depend on your energy use.

If you're concerned about rising costs, support is available from our Community Energy Advisor, who can offer:

- Help comparing tariffs to see if you could save money.
- Practical energy-saving tips to reduce your household costs.
- Support with energy debts, or if you are struggling to pay your bills. We can check whether there is any support or assistance available to you.

If you would like support or have any questions, please don't hesitate to get in touch. Appointments can either be in person or over the phone, depending on what suits you.

State Pension update

The age at which you can claim your State Pension is increasing to **67**. The exact age you qualify depends on your **date of birth**. You should receive an invitation letter to apply for your State Pension approximately **3 months before** you reach your qualifying age.

How to apply

Applications should be completed **online**. If you need any support with this process, please contact the office to arrange an appointment with our **Financial Inclusion Officer, Jacqui**, who will be happy to assist you.

Further information can be found online at [Check your State Pension age - GOV.UK](https://www.gov.uk/check-state-pension).

Date of Birth	State Pension Age
6 April 1960 – 5 May 1960	66 years, 1 month
6 May 1960 – 5 June 1960	66 years, 2 months
6 June 1960 – 5 July 1960	66 years, 3 months
6 July 1960 – 5 August 1960	66 years, 4 months
6 August 1960 – 5 September 1960	66 years, 5 months
6 September 1960 – 5 October 1960	66 years, 6 months
6 October 1960 – 5 November 1960	66 years, 7 months
6 November 1960 – 5 December 1960	66 years, 8 months
6 December 1960 – 5 January 1961	66 years, 9 months
6 January 1961 – 5 February 1961	66 years, 10 months
6 February 1961 – 5 March 1961	66 years, 11 months
6 March 1961 – 5 April 1977	67

Housing News

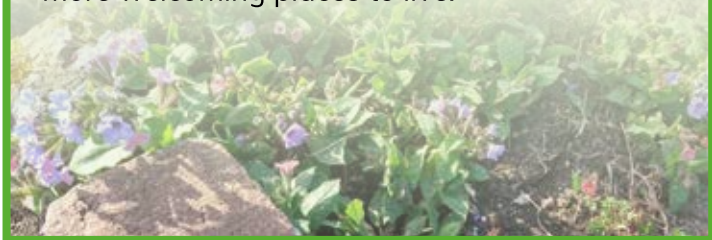
Community Involvement

At Elderpark Housing, we believe it's important for tenants to be involved in what's happening in their community. We support a range of activities and events to bring people together, helping to create a strong sense of belonging. By getting involved, neighbours can connect, support one another, and play a part in making the area a better, safer place to live.

Moogety Garden

Moogety Garden on Nimmo Drive and the Ibrox Flower Field opposite Ibrox Primary School are two valued green spaces supported by Elderpark Housing. These areas give local residents the opportunity to relax, meet neighbours, and take part in activities such as gardening, volunteering, and outdoor wellbeing sessions.

Community green spaces play an important role in bringing people together, improving wellbeing, and creating a sense of pride in the area. By getting involved, residents can help make Govan and Ibrox greener, healthier, and more welcoming places to live.



Supporting Healthy Food in the Community

Dig In is a valued community greengrocer in Govan, helping local people access fresh, affordable food while supporting the wider community.

We are working with Glasgow City Council and Dig In to introduce a monthly fruit and vegetable stall in Govan. This will make it easier for residents to buy fresh, affordable produce close to home, while also offering helpful advice on preparing and cooking healthy meals.



Fresh fruit and vegetables are packed with vitamins and nutrients that support good health, boost energy, and help strengthen the immune system. Eating a variety of colourful produce is a simple way to improve your wellbeing.

Supporting Young People into Work

Aged 16–24 and thinking about work?

Do you know a young person who could use a little support finding a job or considering a career change?

Investing in our young people – investing in you!

At Elderpark Housing, we recognise the talent and potential of young people in Govan. We are working in partnership with a range of organisations to help young people explore career options, including opportunities within housing and with our partner organisations.

Whether you're looking to start your career, get back into work, or try something new, support is available:

- **WorkingRite** offers one-to-one support and can help you into a job. Advisers visit our office weekly, and we can arrange for you to meet with them.
- **Jobs & Business Glasgow** works closely with us to support local tenants and young people into employment.
- **School leavers** – if a young person is about to leave school, we have strong links with Govan High School and will do all we can to support their next steps.

If you'd like to find out more, email Jonathan, jonathan.giddings-reid@elderpark.org who will connect you with the right organisation to help you access work, training, or new opportunities.

Housing News

Community Activities

FRIENDS OF ELDER PARK

Friends of Elder Park are looking for volunteers to join their team at the park on **Sundays from 1-4pm** to help with gardening and events, in particular their upcoming 'Reggae in the Roses' event. If you would like to join them, please contact Annie info@foep.org.uk for more information.



Maslow's English Classes

MONDAY
12PM-1PM: ENGLISH CLASS - BASIC
1:15PM-2:15PM: ENGLISH CLASS - INTERMEDIATE
2:30PM-3:30PM: ENGLISH CLASS - BEGINNERS

WEDNESDAY
9AM-10AM: ENGLISH CLASS: BEGINNERS
10:15AM-11:15AM: ENGLISH CLASS - BASIC
11:30AM-12:30PM: ENGLISH CLASS - INTERMEDIATE

THURSDAY
12PM-1PM: ENGLISH CLASS - INTERMEDIATE
1:15PM-2:15PM: ENGLISH CLASS - BEGINNERS
2:30PM-3:30PM: ENGLISH CLASS - BASIC

FOR CLASS INFORMATION, CONTACT:
RUBY@MASLOWSCOMMUNITY.ORG

CLASSES WILL NOW BE HELD AT: ELDER PARK HOUSING ASSOCIATION, 65 GOLSPIE STREET, G51 3AX

The Govan Fruitiers

Wide range of fruit and veg at affordable prices!
Card and cash accepted.

Good Food, Fair Prices, For Everyone

Visit our website to find out more

Open Saturdays 10am-2pm

Every Saturday at Govan Cross near Water Row Place

GAMES 4 LIFE

Looking for a fun way to connect with your community? Whether you're a board game enthusiast or just looking to meet new friends in a friendly atmosphere, we've got you covered! We've got tea, coffee, biscuits, and toast... living the dream, right? Don't miss out, come join us!

Wednesdays 2:00pm - 5:00pm
@Mary Barbour Suite
Elderpark Housing Association
65 Golspie Street, Govan
07740779222

Come for the games, stay for the community

Useful Community Contacts Helping to make Govan a stronger, more connected place to live

Sunny Govan Radio

☎ 0141 445 3741
✉ steg@sunnyg.org
🌐 www.sunnyg.org

Make Do and Grow

📍 41 Burleigh Street, Govan
☎ 0141 440 5998
✉ makedogrow@gmail.com
🌐 www.makedogrow.co.uk

Maslow's Community Shop

☎ 0141 387 0978
✉ maslowscommunity@gmail.com
🌐 www.maslowscommunity.co.uk

Govan HELP

📍 Pearce Institute, Govan Road
☎ 0141 445 6481
✉ hello@govanhelp.org
🌐 www.govanhelp.org

The Govan Stones

☎ 0141 445 2340
✉ info@thegovanstones.org.uk
🌐 www.thegovanstones.org.uk

Craft Café (Impact Arts)

☎ 0141 575 3001
✉ mail@impactarts.co.uk
🌐 www.impactarts.co.uk

Assets

Electrical Safety Inspections

A message from our Tenant Health & Safety Officer...



"As your Tenant Health & Safety Officer, keeping you safe in your home is something I care deeply about, and two of the ways the association keep your home safe are our annual gas safety checks and 5-yearly electrical safety inspections.

You'll receive a letter in advance from our contractors providing an appointment. City Technical carry out your gas safety checks and Magnus Electrical carry out your electrical safety inspections. Both are trusted contractors who work on our behalf, so you can feel confident welcoming them into your home.

We know life gets busy and it can sometimes be tricky to make an appointment work but if the time offered doesn't suit you, please do not ignore the letter. We would kindly ask that you get in touch

using the contractors contact details which will be stated on the letter, to agree a suitable date that works for you.

These checks are so important because not only are they a legal requirement, but they give you peace of mind that your gas appliances and electrical installations are working safely, and they can pick up any issues before they become a bigger problem.

Where we are unable to gain access after repeated attempts, we may have no option but to arrange a forced entry to carry out these checks, but this really is a last resort, and we'd much rather work together to find a time that suits you."



Dog Fouling

Our neighbourhood is home to lots of lovely dogs, and it's great to see residents out and about enjoying walks in the area.

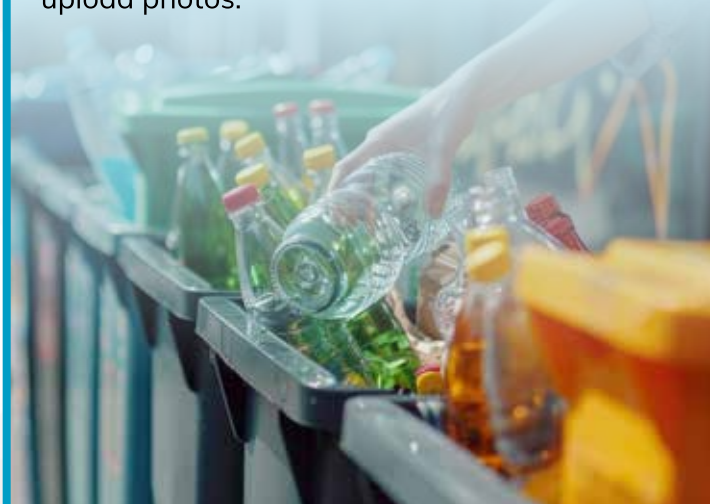
A little care and consideration from everyone helps to keep our shared spaces clean and enjoyable for all, with small actions, like keeping dogs under control, being mindful of noise, and cleaning up after them, go a long way in making sure everyone can make the most of where we live. To support residents, we are providing dog poop bags in reception, so pop in for your 'poop bags' when passing on your walk and collect some.

If you have any questions or concerns, please contact us on **0141 440 2244** or email **customerservices@elderpark.org**.



Bins

All bins and refuse collections are owned, managed and operated by Glasgow City Council. Any issues with overflowing bins, fly-tipping, missed collections or damaged/ vandalised bins should be reported by contacting Glasgow City Council on **0141 287 1058** or download the MyGlasgow app, where you can pin the exact location and upload photos.



Damp, Mould & Awaab's Law What You Need to Know

Damp and mould can affect your home and your health, so it's important that problems are dealt with quickly. New rules known as Awaab's Law are being introduced in Scotland from October 2026, setting clear timescales for how landlords must respond.

At Elderpark Housing Association, we already take these issues seriously and you do not need to wait until October to report any problems.

Report It Now – Don't Wait

If you notice damp, mould or any concerns with your home, please report it straight away. You do not need to wait for the new law to come into force. We already have processes in place to investigate and deal with these issues, and this will continue once the new rules begin. Nothing changes for you – it's still as simple as contacting us and we will take care of everything.

What Will Happen When You Report It?

Whether now or under the new rules, the process is straightforward:

- You report the issue to us.
- We arrange for it to be inspected.
- We explain what the problem is.
- We carry out any repairs needed.

From October 2026, the law will introduce set timescales for this process:

- Inspection within 10 working days.
- Written update within 3 working days.
- Repairs started within 5 working days where required.

How to Report a Repair

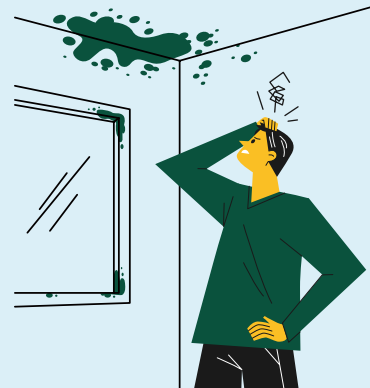
Reporting a problem is quick and easy:

Call Us – 0141 440 2244

Email Us – customerservices@elderpark.org

**Write to Us – Elderpark Housing Association,
65 Golspie Street, Glasgow, G51 3AX**

At Elderpark, we will take all reports of damp and mould seriously, investigate concerns promptly, keep you informed at every stage, and carry out any required works as quickly as possible. Awaab's Law strengthens these responsibilities, giving tenants clear reassurance that issues will be addressed quickly and properly.



Bulk uplifts

From 1st April 2026 Glasgow City Council implemented the following changes for the collection of Bulk Waste Items:

- White good such as washing machines, dish washers, fridges and freezers are separated from the general electrical items category and are charged at £25.00. **These can still be uplifted alongside other electrical items.**
- Waste Upholstered Domestic Seating (WUDS) such as Sofa, armchairs and other types of upholstered items will be charged at £5 per item. **These items will be collected separately from other Standard bulk items.**

Bulk items should be presented the day before the agreed collection date.

Bulk uplifts can be booked on Glasgow City Council website www.glasgow.gov.uk/bulkywaste.

Making Improvements to Your Home – What You Need to Know

We understand that making changes to your home can help make it more comfortable and better suited to your needs. However, before carrying out any alterations or improvements, it's important that you follow the correct process.

At Elderpark Housing Association, we want to support tenants in improving their homes, but we also need to make sure all work is safe, suitable for the property, and meets the required standards. That's why you must always ask for permission before starting any work.

Step 1 – Ask for Permission First

Before starting any work, you must submit a written request to us. Your request should include details of what you want to do, what materials you plan to use, and who will be carrying out the work.

Important: You must not start any work until you have received written permission from us.

Step 2 – Our Response

Once we receive your request, we will review it and respond within one month. We will confirm in writing whether the work is approved, and if so, any conditions you must follow.

Step 3 – Carrying Out the Work

If your request is approved, we ask that any work is completed to a good standard, that any guidance or conditions provided by us are followed, and that appropriately qualified tradespeople are used where necessary.

Step 4 – Inspection

Once the work is finished, you must let us know. We will arrange to visit and check that the work has been completed to an acceptable standard.

Your Responsibilities

If you carry out alterations or improvements:

- You are responsible for any defects or damage caused by the work.
- You must put right any issues that arise.
- If you later change your mind, you may need to remove the alteration and return the property to its original condition.

Residents may be charged for alterations carried out without permission or for approved works that are not completed to an acceptable standard. This may include the cost of removing unauthorised alterations, restoring the property, and carrying out any necessary repairs. Charges can apply during or after the tenancy has ended. If you are thinking about making changes to your home, please contact us first. We're happy to help guide you through the process.

Ground Maintenance

Ground maintenance is continuing as normal; with back and front courts being cut and litter picked on a fortnightly basis. Hard surfaces are treated monthly to manage weeds and maintain cleanliness, while trees, bushes and shrubs are trimmed twice a year to keep areas tidy and well cared for. Regular inspections are carried out to ensure work is completed to a high standard.

If you have your own garden, we'd really appreciate your help in keeping it well maintained. Please try to keep it tidy, free from litter or rubbish, and avoid letting it become overgrown. A well-kept garden helps make the whole neighbourhood a nicer place for everyone to enjoy.

If you have any issues to report or have any questions, please don't hesitate to get in touch on **0141 440 2244** or email **customerservices@elderpark.org**.

Office Closures



Our office will be closed on the following dates:

Friday 25th September

Monday 28th September

For out of hours

emergency repairs please call:

0141 440 2244

to be re-directed to our emergency repair line.

For heating, hot water or boiler repairs please
contact City Technical Services:

0333 202 0708



Ways to get in touch

- Telephone: 0141 440 2244
- Email: customerservices@elderpark.org
- Website: www.elderpark.org
- Write to us: 65 Golspie Street, Glasgow, G51 3AX



@ElderparkHA



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