

SPRING

NEWSLETTER 2026

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If you would like this newsletter in a different language please do not hesitate to get in touch.

ہمیں یہ خبریں دینے سے ہمیں بہت خوشی ہے۔ اگر آپ کسی اور زبان میں اس خبر کو پڑھنا چاہتے ہیں تو براہ کرم ہم سے رابطہ کریں۔
Dacă doriți ca acest document să fie publicat într-o altă limbă, vă rugăm să ne contactați.
Jeśli chcesz otrzymać ten dokument w innym języku, skontaktuj się z nami.



Bringing the curtain down on a year of celebration with an epic winter fair

FAMILY fun was the firm focus for Elderpark Housing when it hosted an entertainment extravaganza as it draws its 50th Anniversary celebrations to a close.

New Edmiston House in Ibrox was the perfect venue for the event generously supported and organised by CX-Feedback in partnership with Elderpark Housing.

CX-Feedback and Elderpark Housing have a close affiliation and have worked in partnership regularly over the years holding community occasions and delivering tenant engagement events.

This free event was attended by hundreds of residents of Elderpark Housing who were treated to a host of activities including Scotland's leading magician, fun with virtual reality headsets, a FIFA tournament with a PlayStation 5 for the lucky winner, face painting, balloon modelling, fairground games, raffle prizes, food and drink and a programme of musical entertainment throughout the evening provided by local orchestra 'The Glasgow Barons'.

Gary Dalziel, Our Chief Executive said: "This was possibly the largest community celebration in our 50-year history and huge thanks go to our partners CX-Feedback for their significant financial and time contribution to deliver this.

There are also many other partners who supported this event either financially or by attending on the evening and we appreciate their contribution.

Our 50th anniversary year has been about celebrating the history, people, purpose and the role the Association has played within the local community and this large event for our residents was the perfect way to round off our anniversary."

Johnathan Briggs, Chief Executive of CX-Feedback added: "It is the collective ethos of every member of our team at CX-Feedback to give back to the tenants of our customers. We each get immense satisfaction just from being able to help put a smile on the face of a resident and giving them an experience to remember.

For us, it's not about contributing financially - it's about sharing experiences with and learning from the people we do what we do for. A huge thanks to Elderpark for working with us to create such a well-attended and joyful event."



Elderpark's public tribute to 'First Lady of Govan' approved

A new mural dedicated to the life and work of Scottish philanthropist Isabella Elder has been given the go-ahead.

City councillors have approved planning permission for a new mural commissioned by Elderpark Housing to mark our 50th anniversary this year.

Often referred to by locals as the "First Lady of Govan" Isabella Elder was the much-admired wife of renowned shipping magnate John Elder, and she used her wealth to leave a lasting legacy to Govan.

Her best-known gift to Govan was the 37 acres of land that became Elder Park in 1885. She also created a school and a hospital in the community.

Elder Park Library was officially opened in 1903, and Isabella gave the then-huge sum of £10,000 towards the building cost and purchase of books. She also provided additional money for the maintenance of the library, insisting it opened on Sundays to allow working people to have more access.

In tribute to her generosity, a statue of Isabella was erected at Elder Park - one of the first statues of a woman in Glasgow.

The chosen artist for Elderpark's mural is Bobby McNamara, known as Rogue One.

A statement submitted alongside the planning application said: "The design is inspired by the history of Elderpark Library and the legacy of Isabella Elder, reflecting the Association's commitment to honouring local culture while contributing to the wider Glasgow mural movement. The artwork is intended to complement the thriving Govan Mural Trail, enhancing the city's growing reputation for public art and creating a piece of lasting value for both residents and visitors."



Gary Dalziel, Our Chief Executive said: "Isabella Elder left a lasting legacy to the people of Govan which is still relevant today. It is entirely fitting in our 50th anniversary year that we recognise the impressive contribution of an exceptional woman to the wellbeing of our community over a century ago."

The artwork features a profile of Mrs Elder with the backdrop of the library, which was recently refurbished. Vibrant red roses feature prominently in the image reflecting a rose garden which is an important feature of Elder Park.

Work is expected to begin shortly on the artwork on a gable end at Langlands Road in Govan.

Housing News

Rent Review Consultation

We recently completed our annual **Rent Consultation Survey**, giving tenants the opportunity to share their views on the proposed rent increase. Surveys were sent out either online - with an accompanying leaflet explaining the consultation process and the key considerations for the Management Committee - or by post to tenants without mobile access.

Survey Response Summary

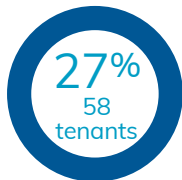
A total of **218 tenants** took part in the consultation. The results were:



disagreed with the proposed rent increase



were unsure with the proposed rent increase



agreed with the proposed rent increase

We would like to thank everyone who took the time to respond and share their views.

Committee Decision

After carefully reviewing tenant feedback alongside the financial pressures and responsibilities facing the Association, the Committee has approved a **5.3% rent increase, effective 1 April**.

To reach this decision, the Committee assessed:

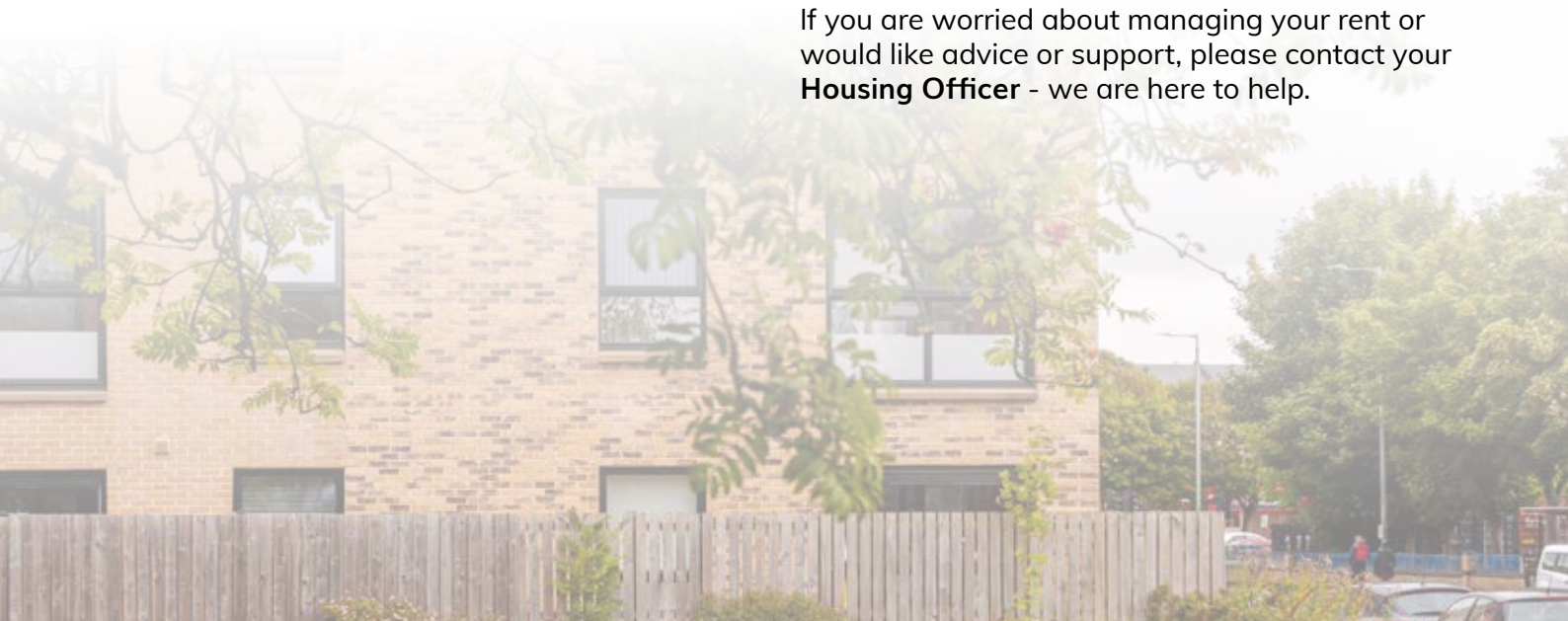
- Insights and views provided by tenants through the consultation.
- The need to meet rising running costs, including inflation in building materials, repairs, staffing, National Insurance, and pension contributions.
- Protecting the essential services that tenants rely on.
- Ensuring homes remain safe, well maintained, and properly repaired.
- Setting aside funds for future investment, planned maintenance, and longterm repair programmes.
- Maintaining sufficient annual surplus to meet bank loan repayments.

Tenant Feedback and Follow Up

All tenants who raised specific issues - such as delays in the window replacement programme, affordability concerns, or questions relating to housing applications or planned maintenance - have received individual responses from staff.

Next Steps

Rent increase letters have now been issued. The new rent level will take effect from **1 April**. If you are worried about managing your rent or would like advice or support, please contact your **Housing Officer** - we are here to help.



Housing News – How we will let new homes at Nimmo Drive

Letting Plan for the New Build Homes at Nimmo Drive

We are pleased to update tenants on the agreed Letting Plan for the new-build properties at Nimmo Drive, which will be ready for allocation soon.

Following careful consideration, the Management Committee has approved a letting split that ensures both our existing tenants and households in urgent housing need benefit from these new homes. Slightly over 50% will be allocated to current Elderpark tenants, with the remaining homes allocated to waiting list applicants and those who are statutory homeless priority.

How the Committee Reached This Decision

In setting the allocation split, the Committee was required to consider several important factors, including:

Our Legal Obligations

We must give reasonable preference to:

- Households that are homeless or at risk of homelessness.
- Applicants living in unsatisfactory housing conditions.
- Social housing tenants who are under-occupying their current home.

The Housing Needs of Elderpark Tenants

Many tenants are experiencing significant housing pressures. Priority will be given to tenants in urgent need, including those who are:

- Overcrowded.
- In need of medical or adapted housing.
- Housebound or living with mobility impairments.
- In need of wheelchair-accessible homes.
- Seeking a transfer due to significant housing need.

The Current Housing Emergency

Demand for homeless accommodation remains extremely high, and the Committee had to balance our responsibilities to tenants with the wider community need.

What Tenants Need to Know

If you are to be considered for one of the new-build homes, please ensure:

- **Any rent arrears or outstanding debts** to Elderpark have a clear and agreed repayment plan.
- Your **current home is in good condition.**
- Any **rechargeable repairs** have been completed before a final offer can be made. This ensures that all tenants moving into new homes do so with up-to-date tenancies and no unresolved issues.

When Will Allocations Begin?

We expect to begin the allocation process in **April**, and Housing Officers will contact eligible applicants directly.

If you are an existing Elderpark Housing tenant and receive an offer of rehousing, you will be given **two rent-free days** to help you move and return the keys for your previous home.

Please be aware that **move-in dates cannot be provided immediately** when an offer is made. Because of this, we strongly encourage tenants to begin planning and preparing for the move as soon as possible including packing belongings in advance - so you are ready once your move-in date is confirmed.

If you have any questions about your housing application or your priority status, please contact your Housing Officer, who will be happy to help. Please remember that you must have a live housing application in place to be made an offer of housing.



Supporting You with the Cost of Living

We know that the rising cost of living continues to place pressure on many households. While we can't change the wider financial challenges affecting where we live and work, we are committed to offering practical support to help ease the burden. Below is a summary of the services available to you.

Lightning Reach
– Connecting
You to Financial
Support



Lightning Reach

Lightning Reach is a secure online portal that links people to a wide range of financial support from trusted organisations.

What Support Could You Receive? You may be eligible for help with:

- Energy and utility bills, Council Tax, or essential household costs.
- Grants for vital furniture and appliances.
- Assistance with food, clothing, and everyday necessities.

How It Works

Sign Up: Create a secure profile in just 10 minutes.

Match: Instantly view support options you can apply for.

Apply: Upload documents and submit your applications quickly and safely.

By creating your Lightning Reach profile, you can also self-refer to our Welfare Rights and Energy Advice Service for tailored help.

Sign up via the Lightning Reach website: www.lightningreach.org and click on the *Find Support* tab at the top of the page. Alternatively, contact a member of the housing team at Elderpark on **0141 440 2244** (Option 2) for assistance.



HOUSING PERKS

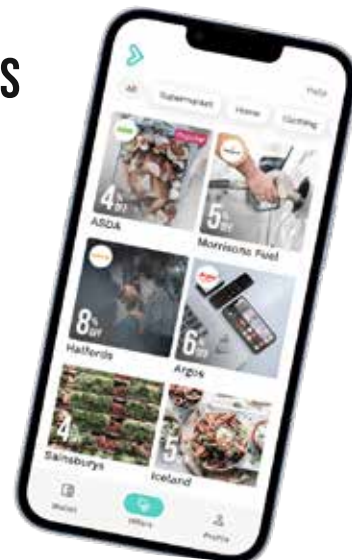
Housing Perks – Save Money on Everyday Shopping

Housing Perks is a free app offering discounts at more than 100 retailers and brands, with savings of up to 20%.

To get started:

- Download the **Housing Perks app**
- Have your **tenancy reference number** to hand – it was posted out to you.
- **Purchase a voucher**, pick a retailer from the list, apply discount by entering the amount you want to spend. (See the savings!)
- Pay using your **bank card** or **banking app**.
- **Your e-voucher** will appear in your app's wallet, at the check-out, **scan the e-voucher**.

More information is available on our website, search for housing perks.



Employability Support – Helping You Build a Better Future

We work with partners to offer a range of free employability services:

We host Susie from JBG every Monday. She offers support with:

- Job searching
- Skills development
- Access to training



To book an appointment: Freephone: **0300 123 2898** or Email: **contact@jbg.org.uk**

WorkingRite

We partner with WorkingRite to help young people gain:

- Work experience
- New skills
- Mentoring
- Pathways into permanent employment



Wise Group

The Wise Group supports families with children through:

- Employability programmes
- Income maximisation
- Holistic family support



Supporting Young People into Work

At Elderpark Housing, we're proud to support the talent of young people in Govan. We work with local partners to help you explore careers in housing or find routes into work, training, or a new start.

Need Help Accessing Any of Our Services?

If you need assistance with Welfare Rights or Energy Advice, please get in touch on **0141 440 2244**, Option 2 (Housing) or email **housing@elderpark.org**

We are here to help and encourage anyone who is struggling to contact us - no issue is too small, and support is always available.



Elderpark Housing Association,
65 Golspie Street,
Glasgow, G51 3AX

Tel: 0141 440 2244

Email: customerservices@elderpark.org



Your Community

Keeping Govan Green

Spring is on the way and it's a great time to enjoy the fantastic green spaces in our community. Elderpark proudly supports two local community gardens in Govan and Ibrox.

- **Moogety Garden (Nimmo Drive)** – A peaceful spot with plenty happening. Drop in for a look around, volunteer, or even try growing your own veg!
- **The Flower Field (opposite Ibrox Primary)** – A vibrant green space offering activities like Tai Chi and yoga. Everyone is welcome.

Supporting Ibrox Primary's P7 Residential trip

We're delighted to share that, thanks to the generous contributions from our contractors, the Association is helping to reduce the cost of the P7 residential trip for children at Ibrox Primary School - a great community success story!

Spotlight: Janitor's Garden

We've been speaking with residents about creating a new garden space near our office, and the feedback has been overwhelmingly positive. Tenants told us they'd love a space that offers a bit of everything - areas for growing, support for active travel, and quiet spots to relax with a book.

We're now beginning work on this exciting redevelopment. You can see the proposed design below, and we'd love to hear your thoughts.

Christmas 2025

We had a wonderful Christmas this year, with record-breaking donations from our partners helping us spread festive cheer, working closely with local organisations to provide meaningful Christmas support for our tenants.

Highlights included:

- **NSPCC and Sunny G** – Christmas gifts for local young people
- **Contractor donations totalling £2,700**
- **Support for the Dig In Christmas Gala**

We were delighted to work with **Dig In**, Govan's community greengrocer, by donating free food bags and hampers in partnership with our fantastic contractors:

- **Bradley Environmental**
- **Timetra**
- **MCN**
- **City Technical Services**
- **CCG**
- **Sidey**
- **Paul Kane**

Thanks to everyone who contributed - your support made a real difference to families across our community.

If you would like further information or support on any of the above, please contact Jonathan.giddings-reid@elderpark.org

THE JANITOR'S GARDEN



SUSTAINABILITY



ACTIVE TRAVEL



PRE-LOVED



REPAIR

COMMUNITY



GATHERING



CULTURAL HERITAGE



OUTDOOR LEARNING



STAY AND PLAY

WELLBEING



FOOD GROWING



CONNECTIVITY

Assets News - Rechargeable Repairs

At Elderpark, we're committed to providing the highest standard of repairs and maintenance, ensuring your home is safe, well maintained, and continually improved. We work hard to make sure your rent money is used responsibly and delivers real value for all our tenants.

From time to time, however, we receive repair requests for damage that has been caused by neglect or misuse within a household. In these situations, and in fairness to all tenants, the cost of the repair will be recharged to the household responsible. This approach is outlined in both your tenancy agreement and in the Association's Repairs Policy.

Thankfully, rechargeable repairs only make up a small number of our overall repair requests.

The most common examples include:

- Lock changes or forced entry due to lost keys.
- No heating callouts where there is no credit on the gas meter.
- Damage caused by abuse.
- Repairs resulting from a lack of reasonable care of the property.
- Most frequently: failure to provide access for essential gas servicing or electrical safety checks.



As a landlord, Elderpark has legal obligations to keep your home safe for you and your household. We make several attempts - by letter, phone, and email - to arrange access for these vital safety checks. If we don't receive a response, we are legally required to force access to carry out them out. This can be a costly process, and tenants will unfortunately be recharged when it occurs.

When it comes to everyday repairs, we will always try to let you know in advance if a repair is rechargeable, along with an estimate of the cost. You'll also have the option to arrange the repair yourself at your own expense. If Elderpark carries out the work, a recharge will be applied. For tenants who may struggle to pay the full amount at once, we can discuss repayment options.

Full details on what is rechargeable can be found in our Reactive Repairs Policy on our website.

New Kitchens and Bathroom completed in Elder Park

A kitchen and bathroom replacement contract has been completed by CCG in the southside of Glasgow for Elderpark Housing.

The CCG Group's in-house planned maintenance division, has installed 120 new boilers, as well as 26 new kitchens and 20 new bathrooms, in homes across Govan.

The £720,000 contract was procured through the Scottish Procurement Alliance and was fully completed earlier this year.

Our Chief Executive, Gary Dalziel said: *"Ensuring our tenant's homes are continually improved is essential to our vision and we wish to thank CCG Asset Management for their efforts in delivering this significant programme of works."*

CCG Asset Management Manager, Jim Cunningham, said: *"Elderpark Housing has been a longstanding client of the CCG Group for many years, and we thank them for entrusting the Asset Management team with this workstream."*

The new energy-efficient boilers will offer residents greater comfort and peace of mind, especially during the winter. I am also confident that the modern kitchens and bathrooms, paired with fresh decor, will be a welcome improvement for the community."



Assets News Continued

Ensuring your home is safe

As part of our ongoing commitment to keep your home safe, we have appointed an electrical contractor, Magnus to carry out Electrical Installation Condition Reports (EICRs) across all our properties. An EICR is a routine inspection of the electrical installation in your home to make sure everything is safe and in good working order.

It is a legal requirement that we carry these out every five years, and this new contract ensures we stay on top of that commitment for every property in our stock.

This programme began in February and will run over the next three years, covering both individual homes and common areas such as closes and stairwells.

When it is time for your inspection, you will be contacted by Magnus to arrange a convenient appointment. We would ask that you please provide access when requested, as this inspection is important for your safety and the safety of your neighbours.

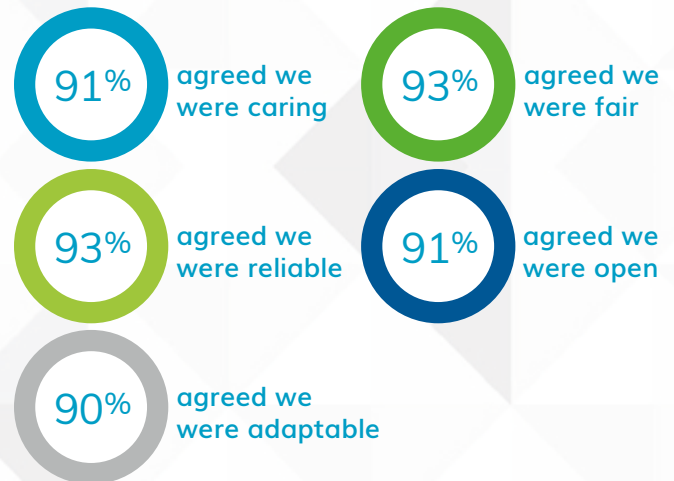
If you are contacted to arrange an appointment, please do not ignore it - if we are unable to gain access, we will make further attempts to reach you, but continued lack of access may result in further action being taken.

Thank you for your continued cooperation in helping us keep your home safe.



Values led customer service – we can all do our bit!

In our most recent customer satisfaction survey carried out in 2025, we were delighted with the outcomes from our tenants on questions around our values and service delivery.



We appreciate this vote of confidence, and we intend to keep it that way. Our team will always do their best for you and try to sort out difficulties and problems, as and when they arise, in a timely and professional manner.

We understand that tenants are entrusting us to help them with their home, and all that means to you; the comfort, security and wellbeing that we all want to feel we can derive from the place we call home. We take this trust seriously and will always give our best effort in helping you with whatever problem, issue, complaint or concern you bring to us.

However, sometimes resolving these issues can take time, or be a source of worry or anxiety, which can lead to frustration.

Whilst this is also understandable, there been a notable increase in instances where this frustration has been taken out on our staff in the form of verbal abuse and unacceptable behaviour.

We think you will agree that this is not acceptable and we encourage everyone – as the vast majority already do – to help us live the values in all our interactions.

Complaints & Serious Concerns: What Tenants Need to Know



The Scottish Government's *Social Housing Charter* sets the standards that all social landlords - such as housing associations, co-operatives, and council - must meet. The Scottish Housing Regulator (SHR) monitors these standards to ensure tenants receive a fair, safe, and high quality service.

If you have a concern about your landlord, the first step is always to follow the landlord's own complaints procedure in full. If you remain dissatisfied or cannot progress your complaint, you can contact the **Scottish Public Services Ombudsman (SPSO)** for further support.

However, some issues go beyond individual complaints. If a problem affects a group of tenants, and suggests that a landlord is failing to meet regulatory requirements - such as missing safety checks, repeatedly failing to carry out repairs, or not consulting tenants on key decisions - this may be classed as a **Serious Concern**.

Tenants or tenant groups can report a Serious Concern directly to the Scottish Housing Regulator. SHR will assess the information, gather evidence where needed, and decide whether regulatory action is required. They aim to give an initial decision within 20 working days and will keep tenants informed throughout the process. Examples of Serious Concerns include repeated failures to meet safety standards, inaccurate or missing performance reporting, and failures in governance or financial management. SHR may take immediate action if a landlord's behaviour risks the interests of tenants.

If you need to raise a Serious Concern, you can find the form and guidance on the SHR website. Support is available if you require help completing the paperwork.

Scottish Housing Regulator Contact Details:

5th Floor, 220 High Street, Glasgow, G4 0QW

0141 242 5642

shr@shr.gov.scot

www.housingregulator.gov.scot

Protecting your information matters to us

We take the protection of your personal information seriously, especially as scams and fraud continue to evolve. When you call our office, our Customer Services Advisors will ask security questions to confirm your identity before transferring your call. If you rely on a family member or another person to help with your tenancy, we must have a signed mandate from you before we can speak to them—please contact your Housing Officer if you'd like to arrange this. Thank you for helping us keep your data safe.



Join your local Association and have your say as part of our Management Committee

As Elderpark draws to a close our 50th Anniversary, we are looking to build on the legacy of the many Committee Members who have dedicated their time and passion to our community, to help lead us into the next half-century of success.

Since 1975, voluntary Committee Members have been at the beating heart of our drive to provide safe affordable homes in a vibrant neighbourhood that prioritises resident safety and wellbeing. They provide leadership, direction and oversight required to ensure that Elderpark Housing continues to meet the needs of our residents and the wider community.

It is an exciting time at Elderpark as we look ahead to the launch our new 5-year strategic plan. We are looking for individuals who can support the organisation in bringing this plan to life by providing oversight and support as we progress our objectives.

We are looking for Committee Members who, above all, share the values of Elderpark Housing Association:



Caring



Reliable



Fair



Open



Adaptable

What we ask of you
Working as a team with fellow committee members to provide strategic direction to the organisation
Attendance and preparation for 10 x 2hour Committee meetings a year (this can be online)
Participation in one Sub-Committee that meets 4 times a year (this can be online)
A willingness to learn and develop in the role

How we will help you in the role
IT support and training for systems you require access to
A full induction programme, designed to work around your time and other commitments
Access to training and development for the role
Provide networking opportunities through local groups and sector events

The most important asset any Committee Member can bring is their enthusiasm for the work of the association, and a passion for community-based housing. Full training and support will be given to all members through an initial 6-month period and from our corporate team on an ongoing basis.

Interested?

If you are interested in joining our Committee, please contact our Corporate Governance Manager by emailing Julie-Ann Cloherty at Julie-ann.cloherty@elderpark.org to have a chat about the role.



Join your local Association and help your Community

The Association belongs to all of us and we are keen to encourage local people to participate in its activities. If you want to influence the direction of the Association, the best way is to get involved!

Share membership is available at a cost of £1.00 for lifetime membership. As a member, you would be entitled to attend and vote at the Annual General Meeting which is held in September and any Special General Meetings which may be convened.

You would also be eligible to become a Committee Member by nomination and election at the Annual General Meeting and could nominate other shareholders for election. Members may also be temporarily co-opted to serve on the Management Committee at any time between Annual General Meetings.

Contact corporate@elderpark.org for more details.

Take a moment and follow us on our platforms Facebook: www.facebook.com/ElderparkHa LinkedIn and YouTube for all our latest news and upcoming events.



Staffing News

Danielle Calderwood Community Energy Advisor



"I joined the team as a Community Energy Advisor in December 2025. I have worked within the energy sector for the last 9 years. Therefore, I currently work with tenants to help them understand their energy use, reduce bills, and access support where needed. I'm passionate about helping our community stay warm, save money, and feel confident managing their energy."

Aidan McGuinness Housing and Communities Director



In February 2026, our Director of Housing and Communities, Aidan McGuinness celebrated his 20th Anniversary at Elderpark Housing.

Our CEO Gary Dalziel says:
"Aidan is one of the longer serving colleagues who are with the association and throughout his time has sought to put the needs of tenants first. He remains as passionate about the organisation and the wider community as he did when he joined twenty years ago and we congratulate him on this milestone and look forward to many more years of service to Elderpark."



Celebrating 50 Years of Elderpark Housing: The Story of Billy and Janet Ellis

As we mark 50 years of Elderpark Housing, we are proud to celebrate the people who have shaped our communities—including longstanding tenants Billy and Janet Ellis, who have been with us since the very beginning of the stock transfer.

Billy and Janet first arrived in Govan in 1971 after moving from Possil into Billy's sister's modest room and kitchen home on Elderpark Street. Despite their flat having no hot water, the young couple settled in quickly, taking everything in their stride.

At the time of the stock transfer, Billy and Janet were decanted to a temporary flat in Nimmo Drive while modernisation works were carried out on Elderpark Street. They were delighted to have the convenience of their own toilet, but an even bigger change awaited them on their return: a new home complete with a bath - something they greatly appreciated.

Life on Elderpark Street was full of community warmth. Janet recalls summer days spent sitting outside with neighbours, everyone pitching in £1 so the children could enjoy fish and chips and ice cream. Trips to the steamy for weekly washings and pram cleaning were part of the routine, and their two children made good use of the local swimming baths.

Billy and Janet soon became familiar and much loved faces in the neighbourhood. Their kindness extended to elderly neighbours too, with Billy, an engineer, helping with small repairs, and Janet helping with shopping and baking cakes, strengthening the sense of care and connection on their street.

In 1999, the Ellis family moved into a newbuild home in Garmouth Gardens, where they continue to enjoy life today. They take great pleasure in their garden and value the wonderful neighbours around them - people who look out for one another, just as the Ellis' always have.

Although they weren't originally from Govan, Billy and Janet were embraced by the community and, in return, became cherished figures within it. Their story reflects the warmth, resilience, and neighbourliness that embody Elderpark Housing's 50 year journey—and continues to make Govan a special place to call home.



Thank you for being part of our celebrations

In April we will bring to a close, a year of celebrations for the 50th Anniversary of Elderpark Housing.

The celebrations have included:

- a **Community Winter Fair** with entertainment and prizes galore.
- a **Family Fun Day** with our partners at Linthouse Housing Association in the local Fairfield Club.
- a **Civic Reception** graciously offered by Glasgow City Council which took place in the beautiful City Chambers.
- the **Commissioning of a Mural** commemorating the great Lady Isabella Elder whose gift of Elder Park to the people of Govan is at the centre of our community and whose caring ethos we hope to emulate.
- a **Short Film** charting the history of our first 50 years with input from staff and committee who helped to make it all happen. (You can view this on our YouTube channel).

The most important thing about these celebrations was the opportunity it gave us to celebrate the community that is Elderpark, past and present, and the wonderful people who live here.

This ranged from the original Committee Member who, remarkably, attended our 1st and 50th AGMs to the tenants who have been with us for 50 years and told us about their journey with Elderpark Housing

We also applaud the new tenants who have embraced their new community and joined our celebrations with gusto. Each and every one of you have been an important part of what we wanted to celebrate.

Our Chief Executive Gary Dalziel said: "Elderpark Housing has always been about so much more than bricks and mortar - it is about people and community, belonging and wellbeing – all those things that give us that sense of home.

So, we wanted to make sure we celebrated with everyone who has been involved in building that up this year, recording as many of the great memories that have been shared, and using this to drive us forward to a next half century of success."



Office Closures

Our office will be closed on the following dates:

Friday 3rd April 2026

Monday 6th April 2026

Thursday 30th April 2026

Monday 4th May 2026

Friday 22nd May 2026

Monday 25th May 2026

Monday 15th June 2026

For out of hours emergency repairs please call:
0141 440 2244
to be re-directed to our emergency repair line.

For heating, hot water or boiler repairs please
contact City Technical Services:
0333 202 0708



Ways to get in touch

- Telephone: 0141 440 2244
- Email: customerservices@elderpark.org
- Website: www.elderpark.org
- Write to us: 65 Golspie Street, Glasgow, G51 3AX

