

# SUMMER

## NEWSLETTER 2025



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# A Special Recognition for Our Chair Maureen

**Our Chairperson Maureen McDonald has triumphed at Scotland's prestigious inaugural SHARE Awards as part of their 40th anniversary celebrations.**

Maureen, who has chaired the Association since 2022, was announced as the "Outstanding Contribution to Housing (Volunteer)" at a glittering ceremony in Glasgow.

The Award "honours an individual who has shown a strong sense of community, exceptional dedication, commitment, and impact in their role as a volunteer, board, or committee member."

Maureen's current term as Chairperson caps two periods on Elderpark's Management Committee. Three years ago, she took on the responsibility of being Chair following the sudden ill-health and passing of the existing Chair and, by her own admission, this was a role she hadn't anticipated taking on.

Her total length of service on the Committee extends to more than 20 years coming in various stints over the years.

Born locally, she has lived in Govan all her life bringing up three children and is now a great grandmother.

Maureen has had a diverse career over the years, from being a highly skilled shoe maker, a precision engineer and welder to her final post before retirement as a social worker. Her most recent period of service at Elderpark began in 2014 when she re-joined the Management Committee "to be a voice for tenants and help to deliver change."

Maureen said: *"I am deeply honoured to have won this award and to be honest a little bit taken aback. Community-based housing associations like Elderpark perform such a vital role in neighbourhoods across Scotland and I am proud to be part of this organisation which seeks to deliver good homes and a positive community within Govan."*

*"As a proud Govan-ite I am happy that by being part of Elderpark Housing I can play a part in the future of the area of which I am immensely passionate about."*

Our Chief Executive Gary Dalziel added: *"Elderpark Housing is 50 this year and Maureen has lived within the community throughout our existence. From being a committee member, she has grown effortlessly into the role of Chairperson."*

*"You couldn't find a more passionate advocate for Govan and in particular Elderpark. Maureen attends every meeting and event in the community within her voluntary capacity and is always supportive, friendly, kind and genuine which are traits which make her such a valued leader of the Association."*

*"The SHARE Award is a richly deserved honour recognising a lifetime of community service."*







# ELDER PARK COMMUNITY FESTIVAL 2025

## CELEBRATE COMMUNITY, CREATIVITY & HEALTHY LIVING!

JOIN US FOR A BEAUTIFUL DAY OF MUSIC,  
CULTURE, AND CLIMATE AWARENESS AT THE  
ELDER PARK COMMUNITY FESTIVAL

Date: Saturday 16th Aug 2025

Location: Elder Park, Govan

Time: 12 noon – 8pm

Entry: Free for all!

### What's Happening:

Two stages of live music from top local acts

DJs, dancers, and live wrestling shows

4 activity tents with fun workshops & eco-friendly crafts

Healthy food demos and stalls with low-waste options

Environmental stalls & sustainability-focused activities

Creative zones for young people – including graffiti & upcycling

16+ community stalls sharing support, ideas,  
and green initiatives

BRING YOUR FAMILY, FRIENDS AND  
NEIGHBOURS – AND DON'T FORGET YOUR  
REFILLABLE WATER BOTTLE, PICNIC  
BLANKET, AND COMMUNITY SPIRIT!  
LET'S CELEBRATE GOVAN'S TALENT,  
DIVERSITY, AND COMMITMENT TO A  
BETTER FUTURE.



# Football Focus for Elderpark

Elderpark Housing served up a winner in the form of support for young footballers at a popular community football tournament.

Organised by the Govan Youth Information Project (GYIP), the annual “Govan Fair Cup Tournament” offered a fun-packed football occasion to young teams from across the Govan community and beyond.

It was held in Ibrox at community pitches in the shadow of Ibrox stadium – home, of course, to Rangers FC.

The awards presentation took place at Edmiston House, which houses the Rangers Club Shop, Museum and an event venue, in a glitzy sporting celebration of the tournament. Two trophies were presented to the winning teams – both from the local area - St Saviour’s Primary for the boys and Craigton Primary for the girls.

Our special 50th anniversary logo was engraved on the winners’ trophies for each of the girls’ and boys’ winners.

Gary Dalziel, our Chief Executive said: *“We were delighted to support this event and recognise that bringing children together in competitive sport has huge advantages within the local community.”* *“The Govan Youth Information Project has played a vital role in Govan since 1994 – supporting young people at every turn and the football tournament is a hugely-popular event which has grown in size annually offering fun for local boys and girls.”*

*“We have worked with GYIP for many years and it was extra special to recognise our 50th anniversary with those young persons from the community who will be part of Govan for decades to come.”*

GYIP Youth Worker John Aitken said: *“We can’t thank Elderpark Housing enough for its generous sponsorship as it celebrates its 50th birthday.”*

*“The tournament was the busiest we have ever organised with 12 teams and over 230 boys and girls’ enjoying the occasion. There was a great atmosphere, and the emphasis was firmly on ensuring they all had a great time.”*

GYIP’s aim is to deliver “empowering and meaningful” youth work to all children and young people within Govan and like Elderpark Housing is committed to the development and regeneration of the local community.

The tournament was also supported by Govan Housing Association, Linthouse Housing Association and a wide range of partner organisations.



# Housing News

## Rent Arrears Handling Procedure Update

Elderpark Housing has launched a new, simplified Rent Arrears Procedure aimed at providing a clearer and more efficient process for managing rent arrears.



The updated policy reduces the previous five-stage system to a streamlined three-stage procedure. This change is designed to allow for quicker escalation where needed, ensuring prompt action can be taken to support tenants and protect tenancies.

As part of the new approach, tenants will now be allowed a maximum of three repayment arrangements. This encourages rent to remain a top priority and supports tenants in maintaining regular, sustainable payments. Once the initial stages of the arrear's procedure has been exhausted, court action will be initiated. When court action is initiated, all members of the household (for those over 16 or within a few months of turning 16) will be notified in writing that court action has commenced.

Elderpark Housing remains committed to early intervention and supporting tenants through any financial difficulties. Elderpark Housing provide an inhouse Financial Inclusion Service, Tenancy Sustainment Support and we work closely with Citizens Advice Bureau. If you require tenancy support, please get in touch and we will refer you to the relevant service.

A reminder that rent is charged on the 1st of every month and we encourage rent payment in advance. Therefore, rent payments should be paid before the 1st of every month.

How to pay rent? Rent can be paid by card over the phone or in our office. You can set up a Direct Debit for ongoing payments. You can also order an Allpay card where you are able to make payments online or at a Paypoint.

## Bed Bugs

Over the last months we have received increasing numbers of tenants reporting infestations of bed bugs.

Bed bugs are small, flat insects that can be hard to see if you don't know they're there. If they're in your home, they've probably crawled in or been carried in on clothing or furniture. Getting rid of bed bugs can be hard and take a long time.

## Preventing bed bugs

- Wash and dry your bedding and clothes often, using the hottest setting
- Keep your home tidy so bed bugs have fewer places to hide
- Vacuum regularly
- Be careful with second-hand furniture and inspect it before bringing it into your home
- How to spot bed bugs
- Bite marks on your skin after sleeping, especially on your neck, arms, hands, and legs
- Small dark spots on your mattress or bedding
- Live bed bugs on your bedding or furniture, like couches
- Shed skins from bed bugs – these can look like droppings



## Removing bed bugs

- Wash and dry your bedding and clothes at the hottest setting
- Clean your home and the affected room
- Get help from a professional cleaning company

If you think you have bed bugs in your home, please contact us as soon as possible by phoning or emailing the office on:

**0141 440 2244** or

**[customerservices@elderpark.org](mailto:customerservices@elderpark.org)**

Please do not attend the office in person, if you have an appointment please call the office to rearrange until the problem is resolved.

The sooner we know, the quicker we can help tackle the problem.

You'll find information on how to treat bedbug bites on the NHS website

**[www.nhs.uk/conditions/bedbugs](http://www.nhs.uk/conditions/bedbugs)**



# Assest Management News

## Improving Your Homes Inside and Out

It's been a busy few months for the Asset Team at Elderpark Housing, and we wanted to update you on the work we're doing to improve your homes and introduce you to the new faces joining our team to make it happen.



### Kitchen, Bathroom and Heating Improvements

You might have noticed increased activity across our homes as we've been working with CCG, a Glasgow-based contractor, on a kitchen, bathroom and heating replacement programme. This isn't just about upgrading individual components - it's about creating warmer, more comfortable homes that cost less to run.

The new kitchens aren't just about looking good (though they do!), they're designed to be more practical for everyday family life. The bathroom improvements focus on accessibility and comfort. And the heating upgrades are delivering real benefits for residents/tenants and hopefully lower energy bills this winter.

We know building works can be disruptive, so we wanted to thank everyone who's been patient while we've been on site. The feedback from residents whose work is complete has been positive. CCG's team has been professional throughout, and it's clear they understand they're working in people's homes, not just buildings.

Over the next 9 months we expect to install 120 new gas boilers, 26 new kitchens and 30 new bathrooms at a cost of over £700,000.00.



## Strengthening Our Team

We've also been strengthening our Asset Team with two key appointments that will directly benefit residents.

As mentioned earlier, Duncan Smith, joined the Association in May as Director of Assets. With over 35 years of experience in housing, construction, and energy management across Scotland and beyond. His focus is on ensuring Elderpark deliver improvements that genuinely enhance your quality of life while making your homes more efficient and sustainable. He's particularly passionate about retrofit and energy efficiency, making sure we're not just maintaining homes but actively improving them for the future.



We've also welcomed Patricia Fraser as our new Asset Officer (Safety & Compliance). Patricia is responsible for ensuring all our electrical installations (EICR's) and gas safety checks are completed to the highest standards. This isn't just about meeting regulatory requirements - it's about keeping you and your families safe in your homes. Patricia brings extensive experience of social housing and Elderpark, having worked for the Association since 2021, and she's already making a real difference to how we manage these critical safety checks.



# Assest Management News Continued

## Window Replacement Programme Starting Soon

Looking ahead, we're excited to announce that



we've awarded a contract to Sidey, a Scottish glazing company, for a comprehensive window replacement programme that will begin over the coming weeks. This represents a significant investment in improving your homes' energy efficiency and comfort.

The new windows will deliver several benefits: better insulation meaning warmer homes and lower heating costs, improved security, reduced condensation problems, and better noise insulation from outside. Sidey has an excellent track record of working in occupied properties, understanding that this is about improving your homes while minimising disruption to your daily lives.

We've chosen to work with a Scottish company because we believe in supporting local businesses and ensuring we have accessible, reliable service for any future maintenance needs. The programme will be rolled out systematically across our properties, and affected residents will receive advance notice of when work will begin in their area.



## Looking Forward

All of this work shows Elderpark Housing's commitment to improving our/your homes. We're not just maintaining properties - we're actively investing in making them better places to live. The combination of internal improvements through the kitchen, bathroom and heating programme, enhanced safety compliance, and the upcoming window replacements will deliver homes that are warmer, more comfortable, more secure, and cheaper to run.

If you have any questions about these programmes or want to discuss how they might affect your property, please don't hesitate to contact the Asset team. We're here to ensure these improvements work for you and your family.





## Membership to the Happy To Translate Scheme

We have recently reviewed our Equality, Diversity and Inclusion Strategy and as part of the action plan developed, we are now members of Happy To Translate.

Happy to Translate is a national initiative focused on helping organisations communicate effectively with individuals who have limited or no English proficiency. It's a not-for-profit program that provides tools and training to bridge communication gaps between service providers and service users. All our staff have completed the training, and we are committed to ensuring our services and information are accessible for all.



## Financial Inclusion Service

Do you need help accessing benefits, are you on the right benefits?

Do you need help filling out a form or just general welfare advice?

Our Financial Inclusion Officer Jacqui will be able to help.

Please contact [admin@elderpark.org](mailto:admin@elderpark.org) or call **0141 440 2244** to make an appointment.

## Rent Matters

### Ways to pay your rent

- Set up a direct debit
- Via telephone
- Pay online
- In person (either at the Post Office, at a PayPoint)
- Via AllPay app



## Blooming Lovely!

Street planters have been given a new lease of life in our community as part of Elderpark Housing's 50th birthday activities.

The large planters – which have been in place for some years – received a spring refresh with a paint job and were restocked with shrubs and in some cases trees.

Feedback from tenants has continually focused on a desire to keep the neighbourhood looking good and the revitalised planters are one way of doing this.

Chris Gallacher, our Estate Management Co-ordinator, said: *"Giving the planters a makeover is the ideal way to begin our community activity as part of our 50th birthday celebrations."*



Chris Gallacher and community regeneration colleague Jonathan Giddings-Reid





# The Tenants Information Service

National research study seeks views from tenants from ethnic minority backgrounds in Scotland's social housing sector. Interviews are informal and confidential, and everyone who takes part gets a £20 voucher as a thank you.



Are you from an ethnic minority background and live in social housing in Scotland?

If so, we want to hear from you to help shape an important, national research study that aims to pave the way for a more inclusive future for tenant participation and engagement practices in Scotland.

## About the research study

The Tenants Information Service (TIS), commissioned by The Scottish Government, is leading a national research study which aims to gain a better understanding of the baseline of tenant participation and engagement amongst tenants from ethnic minority backgrounds within the Scottish social housing sector. Findings from the research study will inform a national report focused on identifying the barriers which affect participation and between social housing providers and tenants from ethnic minority backgrounds. The findings will look to break down and overcome these barriers to foster fresh approaches to tenant participation – which enable all tenants to have their say in the housing decisions that affect them, their families, and communities.

## Why this matters

The introduction of the Housing (Scotland) Act 2001 made it a legal requirement for social landlords in Scotland to actively develop and support tenant participation. This means all Councils (Local Authorities) and Registered Social Landlords (RSLs), such as housing associations

and housing co-operatives, must work with tenants and involve them when making decisions about their homes and communities. The law also says every social landlord must have a Tenant Participation Strategy in place.

To be truly effective, tenant participation works best when tenants from all backgrounds and walks of life are represented and have opportunities to take an active role in shaping housing services that reflect their needs and priorities.

## What is tenant participation?

Tenant participation is about giving people a say in decisions about your home and community. It helps improve services, strengthen communities, and ensures your social landlord is listening to the views of tenants – working with you to improve the housing services that you receive. To find out more, read our “Fact Sheet for Social Housing Tenants on the Essentials of Tenant Participation.”

## Get involved

If you are a social housing tenant in Scotland and are from an ethnic minority background, then we want to hear from you. Your insights will help shape the final report and ensure it reflects real voices, lived realities, and practical insights from those at the heart of Scotland's communities.

If you would like to find out more about this research study or get involved, please contact TIS at [info@tis.org.uk](mailto:info@tis.org.uk) or by calling **0141 248 1242**.

We use “ethnic minorities” to refer to all ethnic groups except the White British group. Ethnic minorities include White minorities, such as Gypsy, Roma and Irish Traveller groups.

E: [info@tis.org.uk](mailto:info@tis.org.uk)  
T: 0141 248 1242

# Tenant Satisfaction Survey Results 2025

## 600

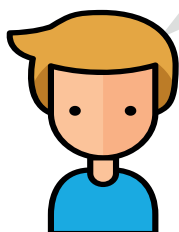
INTERVIEWS



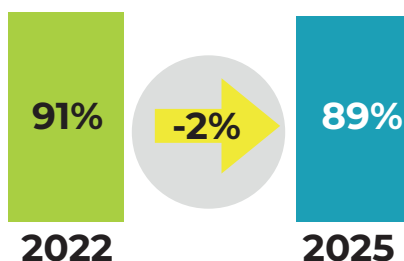
## Background to the survey

We spoke to 600 Elderpark HA tenants to assess satisfaction with the services their landlord provides. This is done to report back to the Scottish Housing Regulator and allows the Association to monitor and improve their services for customers. This newsletter presents an overview of the key findings from the 2025 survey and compares these to the results from the Association's 2022 tenant survey and also the Scottish Average for all social landlords for the year 2023/2024.

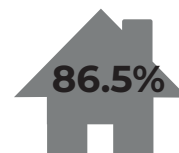
**Taking everything into account, how satisfied are you with the overall service provided by Elderpark HA?**



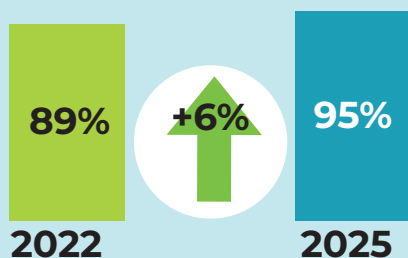
**89%** of you told us that you were either very or fairly satisfied with the **overall service provided by your landlord**. This is not significantly different than the 2022 survey (91%).



**Scottish Average**



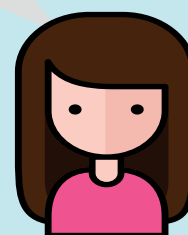
**95%** of you said that Elderpark was either very or fairly good at **keeping you informed about their services and decisions** which is higher than the 2022 survey (89%).



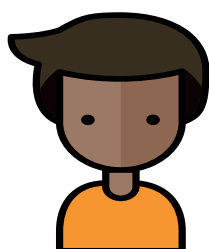
**Scottish Average**



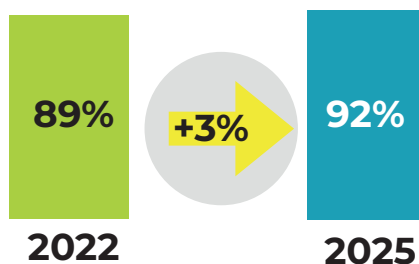
**How good or poor do you feel your landlord is at keeping you informed about their services and decisions?**



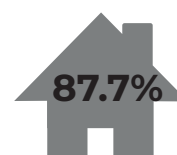
**How satisfied or dissatisfied are you with the opportunities given to you to participate in your landlord's decision making processes?**



**92%** of you said you were satisfied with **participation opportunities**, which is not significantly different than the 2022 result (89%).



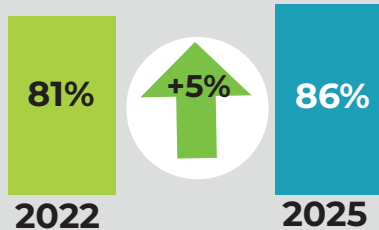
**Scottish Average**



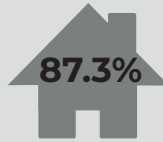


# Tenant Satisfaction Survey Results 2025

More than 8 in 10 of you who had reported **repairs** in the last 12 months were satisfied with the service you received (**86%**). Satisfaction is higher than the 2022 survey (81%).



Scottish Average



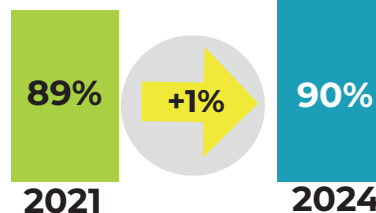
Thinking about the **LAST** time you had repairs carried out, how satisfied or dissatisfied were you with the repairs service provided by your landlord?



Overall, how satisfied or dissatisfied are you with the **quality of your home**?



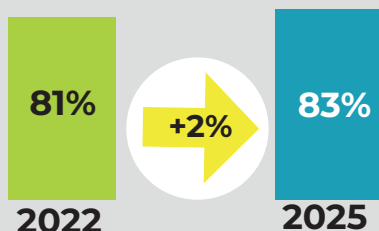
**90%** of you said you were very or fairly satisfied with the **quality of your home**. This is not significantly different than the 2022 survey (89%).



Scottish Average



**83%** of you said you felt the rent for your home was good **value for money**. This is not significantly different than the 2022 survey (81%).



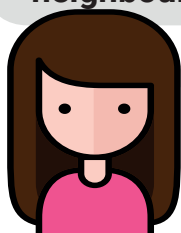
Scottish Average



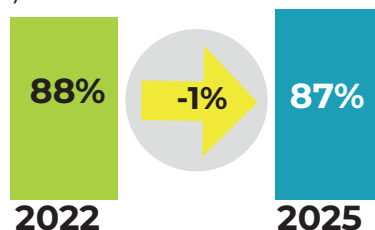
Taking into account the accommodation and services your landlord provides, to what extent do you think that the rent for this property represents good or poor value for money?



Overall, how satisfied or dissatisfied are you with your landlord's contribution to the **management of the neighbourhood** you live in?



**87%** of you were satisfied with your landlord's contribution to the **management of the neighbourhood** you live in, and is not significantly different than in 2022 (88%).



Scottish Average



Thank you for taking part in the survey. If you have any questions regarding the tenant satisfaction survey please contact **Research Resource** on **0141 641 6410**

# Happy Birthday from The Scottish Parliament

## Elderpark Housing has been congratulated in the Scottish Parliament.

Local MSP and former First Minister Humza Yousaf MSP has laid down a Parliamentary Motion praising the association's good work as we celebrate our 50th anniversary.

The news comes as we reveal two new developments in our plans to mark this milestone.

A Glasgow City Council civic reception is to be held in Elderpark's honour in August and plans are underway to create a new mural to bring colour to this vibrant community.

The full text of the Motion says: "That the Parliament congratulates Elderpark Housing Association on the milestone of its 50th Anniversary; believes that community-based housing associations play a pivotal role in Scottish life; understands that Elderpark Housing has contributed immensely to the local community during its 50 years.

Not just in building new homes but in supporting the local neighbourhoods and the people who live there; recognises the multiple accolades won by Elderpark Housing, including the Excellence for

Learning and Development award in the 2023 Chartered Institute of Housing Scotland Housing Awards, Housing Organisation of the Year at the TIS National Excellence Awards, and a TPAS award for its initiative working with local schools the same year; understands that it is developing a calendar of celebratory events and initiatives, which will go on throughout the year with tenants fully involved, ensuring the proud history of the organisation is commemorated; commends the great work done by the management and staff, and wishes everyone all the best for many more years to come."

The Motion has attracted support from across the political spectrum.

Gary Dalziel, our Chief Executive, said: "We are delighted to be recognised in the Scottish Parliament and thank Humza Yousaf for this Motion of congratulations. Over the last 50 years the Association has focused on being at the heart of the community by supporting our tenants and putting our neighbourhoods first. We are developing a range of projects, events and activities to recognise this milestone as we mark our 50-year journey and look forward to the next 50 years."





# A Civic Honour for Elderpark

## Glasgow City Council to host civic reception as we mark 50 years.

Elderpark Housing is to be honoured by Glasgow City Council with a civic reception next month.

It will take place at the City Chambers as we continue to celebrate our 50th anniversary.

The occasion will allow many people who have contributed to the organisation over the last five decades to attend the event which marks this important milestone and will take place on August 8th.

It is the policy of the council to mark special occasions from city organisations "celebrating either 50 years or centenaries" and the invitation comes from the Lord Provost's office.

The municipal honour comes just weeks after former First Minister Humza Yousaf MSP laid down a Parliamentary motion at Holyrood congratulating Elderpark on its half century.

Gary Dalziel, our Chief Executive thanked the local authority for *"recognising the longevity and success of this community-based organisation."*



Gary added: *"Elderpark Housing is delighted to be receiving a civic reception at the invitation of Glasgow City Council as the organisation marks its half century of service to the community within the Govan and broader Govan area."*

*"It will be a very special occasion at the City Chambers as we hopefully have many colleagues, committee members, consultants and contractors from the past and present attending this event."*

*"Each of them will have contributed in some way to the success of the organisation and, more importantly, to the local community."*

**Celebration time for Elderpark....Glasgow's City Chambers.**

Glasgow City Council



# Staffing News

## A warm welcome to Duncan and Gillian and a fond farewell to Kerry

### New Senior Appointment at Elderpark

Duncan Smith became the Association's new Director of Asset Management in May. Duncan joins Elderpark from Inverclyde-based River Clyde Homes where he was the Head of Energy and Sustainability.



Welcoming Duncan to Elderpark, our Chief Executive Gary Dalziel said: *"We are delighted that Duncan joined the Association as we embark upon our 50th anniversary. His knowledge and expertise in asset management, energy efficiency and sustainable homes will be invaluable to us as we continue to seek to provide high quality homes which meet the needs current and future generations."*

*"Beyond the obvious expertise Duncan also brings a successful track record, strong management and leadership skills, a network of contacts and presence within his field of expertise and a passion and enthusiasm for working within the Govan community and in particular for Elderpark Housing which made him the right person for the position."* The Association was fortunate to be able to attract a strong field of candidates to the role and while often there are platitudes given to those unsuccessful following interviews, I want to acknowledge our thanks for their interest in the role and I fully expect them to progress well in their careers.

*"Duncan will succeed our previous Director, David Adam who left the Association towards the end of last year and we thank him for his contribution during his time with the us."*

Duncan has a 35-year record in housing - including time spent with local authorities in Falkirk and Renfrewshire. He is also a Board member of CIH Scotland and has previously been involved within many energy related organisations including Passivhaus Trust in addition to being a member of various Scottish Government-led working groups on areas including net zero.

He described Elderpark as one of the most "modern and forward thinking" associations around with a "strong progressive agenda."

Duncan said: *"I am delighted to have joined Elderpark and I'm looking forward to working together with the management team, all staff and the Management Committee in building on Elderpark's successful record of creating and improving new homes and enhancing tenants' lives."*

*"Sustainability and energy-focused activity are vital and topical issues for housing providers and I look forward to helping Elderpark achieve significant results while at the same time tackling fuel poverty. I see my new role as very much as a homecoming given the strong family and historic connection I have to the Elder Park area."*

### Gillian McFadden - Temporary Corporate Services Administrator

We're delighted to welcome Gillian to the Elderpark Housing team as our new temporary Corporate Services Administrator.

This marks an exciting new chapter in Gillian's career, returning to the housing sector after more than 25 years away.



With a rich background in community work and homelessness, Gillian most recently worked as a Volunteer Coordinator with a family project, supporting families and volunteers through meaningful and impactful work. Now ready for a fresh challenge, Gillian has joined our busy Corporate Services team, where she is embracing the opportunity to learn more about governance and compliance and the inner workings of a dynamic housing association.

"I'm really enjoying this new opportunity," says Gillian. *"It feels great to be back in housing, and I'm excited to be learning new things, while contributing to a team that's passionate about making a difference."*

**Welcome to the team, Gillian – we're thrilled to have you on board**



## Staffing News

### Goodbye to our Governance and Compliance Manager Kerry!

After seven years with Elderpark Housing as our Governance and Compliance Manager, Kerry Clayton left the association at the beginning of July for a new role.



Kerry was appointed as the Chief Executive of the Tenants Information Service (TIS) and took up her post from the 7th July. TIS is a Scottish organisation supporting and promoting tenants' participation, engagement and scrutiny across the county. They deliver independent advice and training providing support to tenants, communities and housing organisations to ensure that tenant engagement remains a crucial part of the relationship between the landlord and tenant.

Maureen McDonald, Chairperson of Elderpark Housing said *"Kerry has provided great support to all current and past committee members over the last few years, and we are very grateful for her contribution. I will miss her but delighted to see her be appointed as Chief Executive of an organisation who works to ensure that tenants are supported to participate within their organisations and local communities. Everyone at Elderpark wishes her well for the future."*

Kerry said *"I have loved my time at Elderpark initially as a Housing Officer but for the last five years within the governance and compliance side of the association. I am excited to become Chief Executive at TIS but will miss Elderpark which has been the best place to have worked for the last seven years."*

## Join your local Association and help your Community

The Association belongs to all of us and we are keen to encourage local people to participate in its activities. If you want to influence the direction of the Association, the best way is to get involved!

Share membership is available at a cost of £1.00 for lifetime membership. As a member, you would be entitled to attend and vote at the Annual General Meeting which is held in September and any Special General Meetings which may be convened.

You would also be eligible to become a Committee Member by nomination and election at the Annual General Meeting and could nominate other shareholders for election. Members may also be temporarily co-opted to serve on the Management Committee at any time between Annual General Meetings.

Contact [corporate@elderpark.org](mailto:corporate@elderpark.org) for more details.

Take a moment and follow us on both X: @ElderparkHa and Facebook: [www.facebook.com/ElderparkHa](https://www.facebook.com/ElderparkHa) for all our latest news and upcoming events.







## Important Information

For out of hours emergency repairs  
please tel: **0141 440 2244** to be  
re-directed to our emergency repair line.

For heating, hot water or boiler repairs  
please contact City Technical Services  
tel: **0333 202 0708**

If you would like this newsletter in  
a different language please do not  
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رک مطنار ہتاس یرامہ فلکت الب پآ، ینابرہم  
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## Ways to get in touch

- Telephone: 0141 440 2244
- Email: [admin@elderpark.org](mailto:admin@elderpark.org)
- Live chat on website: [www.elderpark.org](http://www.elderpark.org)
- Write to us: 65 Golspie Street, Glasgow, G51 3AX

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