#### If you're claiming Universal Credit, did you know....

We can help with Childcare Costs for those who are working? We can cover up to 85% of the Childcare Costs for two children up to £2047 monthly. We can also cover upfront costs if you need to go for an interview, work placements and in the 7-day run up to starting work.

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# We have a lot of providers that come to the Jobcentre to help people who are claiming UC and Legacy Benefits.

- Citizen's Advice: They are here to help with Work Capability Assessments, UC and SSS benefit advice, e-visa applications and issues, council tax, and any other issues.
- Jobs & Business Glasgow: They attend on Tuesday, Wednesday and Thursday to sign people up to their services. They help with employability and can try to arrange any training you may need.
- Enable: Enable are a wonderful organisation that attend every 2 weeks. They
  are here to help people with mental and physical health conditions,
  disabilities, learning difficulties etc. into work. These conditions do not have to
  be declared to Universal Credit, nor do they need to be diagnosed by a
  doctor.
- Voiceability: We believe that everyone, regardless of situation, illness or disability, has a right to be heard and respected, to have choice, control and freedom and to be safe from violence, discrimination, harm or abuse. That's where Voiceability come in! They are an advocacy and involvement service that can help with applications/appeals/changes to Social Security Scotland benefits such as ADP and CDP.
- One Parent Family: As the name suggests, OPFS are in the Jobcentre once a month to provide expert advice, practical support and campaign with single parents to make their voices heard to change the systems, policies and attitudes that disadvantage single parent families. They offer
  - Tailored advice and information.
  - o Welfare rights and money advice
  - Family support
  - Mental health and wellbeing support
  - Support into training, education and employment programmes
  - Access to flexible childcare services (now run by our sister organisation <u>FCSS</u>)

- Training for practitioners
- Services to reduce the digital exclusion facing single parents.
- Smart Works: Smart Works Scotland supports unemployed women into work through an expert interview coaching and dressing service. They will support you to practise and prepare for your interview, and pick out a confidenceboosting, high quality interview outfit. You can get a referral to Smart Works via someone who is already supporting you, such as Jobcentre Plus, or your housing association.
- Move On: The Move On programme comes for group sessions on a monthly basis to help individuals with one or all of the following referral criteria, barriers to work:
  - Criminal convictions
  - History of substance misuse/alcohol misuse
  - History or at risk of homelessness

They can build CVs, offer volunteering opportunities, training and education, and much more.

- Bridges Programme: Scotland's specialist agency, supporting the social, educational and economic integration of refugees, asylum seekers, migrants, and anyone for whom English is a second language, living in Glasgow. They support to help them into work (if eligible), education or further training.
- WSREC: The West of Scotland Regional Equality Council is in the Jobcentre every month to offering help and equal opportunities to all those who fall under the 9 protected characteristics (as outlined in the Equality Act 2010) and intersectionality.
  - Age
  - Disability
  - Gender Reassignment
  - o Marriage & Civil Partnership
  - Pregnancy & Maternity
  - Race
  - Religion or Belief
  - Sex
  - Sexual Orientation

- SWAMP: Currently attending the Jobcentre every week to offer training and employability help to all, but specifically focusing on single parents, those with past convictions, ethnic minorities and those with disabilities/health conditions.
- SDS: Skills Development Scotland support individuals to build their career management, work-based and employability skills, throughout their career journey into further learning opportunities and employment.
- King's Trust: Previously The Prince's Trust, they are for young people ages 16-30 to offer free support to develop the skills and confidence you need to find a job or start a business. They have many courses on offer throughout the year and individual support available.
- Street League: Are you 16-24 years old and not in education or employment?
  Do you want to get fit, have fun, build skills, and gain qualifications? Street
  League can support you to move into work, college, an apprenticeship or
  training whatever your goals are, they can help. Their 'Sport for Employment'
  programmes have helped thousands of young people find jobs in hundreds of
  different sectors

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## Did you know....

Govan Jobcentre has our very own **Disability Employment Advisor**, Jacky! Jacky's role is to specifically, help and support customers with health conditions, addictions or disabilities which can be a barrier to work.

Your Disability Employment Adviser has knowledge of the local area and what's available for people experiencing health issues, disabilities, learning difficulties, addictions etc.

They also can contact employers to explore volunteering and work experience opportunities.

Meeting with a Disability Employment Adviser is completely voluntary and can be done either in person at the Jobcentre or over the telephone.

Private rooms and quiet times and longer appointments are also available.

#### Interested?

Please let your work coach know, and your DEA will be in touch.

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### Did you know....

Jobcentre Plus has Armed Forces Champion, Chris, who covers the Glasgow area.

Any person who is ex-service or a veteran, and their families, can receive help from our Armed Forces Champion. It doesn't matter how long ago you served or how long the duration of service was! Chris can help people with health conditions to get the help they need or help people who are ready into work by organizing with charities and many employers to get guaranteed interviews.

Meetings with Chris are flexible and can be in the comfort of a coffee shop or at your housing association.

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## Did you know...

The Jobcentre has an agreement with Mitie through the Mitie Foundation.

Established in 2013, the Foundation is a registered charity focussed on providing varied life opportunities for those we support.

They are committed to breaking down perceived barriers and helping a diverse range of participants, who may otherwise have been overlooked.

They aim to support the following groups to help unlock their potential:

- Long Term Unemployed
- Disabilities and Learning Difficulties
- Veterans

- Ex-Offenders
- Young People

Applications made through the Foundation portal will be supported by the Foundation team, from submission to offer.

We understand the process of applying for a new job can be daunting, which is why they offer additional support and clarity on the application process.

If you're interested in any Mitie vacancies and are part of any of the groups mentioned above, get in touch with your work coach and we will give you a specific link to apply!

Current Govan Mitie vacancies (wc. 12/11/24):

Mobile Cleaning Supervisor – BBC (37.5 hours a week)

Cleaner – Home Office (30 hours per week)

Cleaner – Cardonald Paisley Road West area (10 hours a week)

Cleaner – Network Rail, Tradeston Depot (40 hours a week)

You can apply on the Mitie website as normal if you do not fall into the specific groups: Jobs home | Mitie

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Have you considered a Career in Adult Social Care?

Our JCP X (Twitter) account will be showcasing exclusive Adult Social Care opportunities available throughout Scotland from 18<sup>th</sup> to 22<sup>nd</sup> of November, each day from 11am. You can discover the benefits of working in the sector, as well as advice on how to apply.

Getting started is easy; you can create an X account and follow **@JCPinScotland** on X(Twitter) to keep up-to-date, with future events, offers and vacancies.

You can follow along using #CareInScotland

Our X account is live Monday – Friday, 9-5, to answer any queries you may have.



