



Tenancy Sustainment Advisor

Part Time - Permanent – 21 hours per week

Salary: £33,409 - £36,523 per annum pro-rata

EVH Grade 6 (Spinal Points PA17 – PA20)

Elderpark Housing are a community based housing association operating within Govan and the surrounding areas. We are committed to providing high quality homes and supporting those living within our communities to prosper. We have an exciting opportunity for the right person to join our team as Tenancy Sustainment Advisor on a part time permanent basis.

This is a key role within our Housing Management Team. The successful candidate will work closely with our Housing Manager and Housing Officers to assist and support our tenants fully in sustaining their tenancies by providing them with information and guidance whilst forming strong partnerships with external support agencies.

The ideal candidate will have experience in working with vulnerable people, identifying their needs and assisting them to achieve positive outcomes. They will have knowledge of developing and implementing tenancy sustainment strategies, promote equality and diversity at all times building trust whilst maintaining confidentiality.

We are looking for someone who can demonstrate empathy and care with a willingness to support our tenants with sensitive and complex issues. Our values are caring, reliable, fair, open, adaptable and so we are looking for someone who will live these values through the service they provide helping us in our vision to create 'a vibrant neighbourhood where everyone can prosper'.

In return you will join an award winning organisation who are committed to investing in the development of employees, encouraging a positive work life balance, who actively promote the wellbeing of employees with excellent terms and conditions and pension offering. We are committed to equality and diversity and welcome applications from all sections of the community.

Further information on the role including job description and the requirements please visit our website at <https://elderpark.org/vacancies/>.

You can apply for this role by submitting your CV and a cover letter of no more than two pages which outlines your reasons for applying, your skills and attributes and how you best meet the person specification. This should be emailed to recruitment@elderpark.org.

Closing date for all applications will be Tuesday 4th June 2024 at 12 noon. It is anticipated the interviews will take place week commencing Monday 10th June 2024.